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of

CENTRAL GOVERNMENT PENSIONERS ASSOCIATIONS,
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Volume-17

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Issue - 1

March-October 2020

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CGHS RATES FOR TREATMENT AT PRIVATE HEALTHCARE ORGANIZATIONS EMPANELLED UNDER CGHS IN VIEW OF COVID-19 PANDEMIC

**F No. 6-52/CGHS/GR.CELL/2020//DIR/CGHS
Government of India Ministry of Health & Family Welfare
Directorate General of CGHS**

Nirman Bhawan, New Delhi
Dated the 10th July, 2020.

OFFICE MEMORANDUM

Sub: CGHS rates for treatment at private healthcare organizations empanelled under CGHS -in view of the COVID-19 Pandemic,

With reference to the above-mentioned subject the undersigned is directed to state that In view of the current Corona Virus Disease (COVID-19) Pandemic this Ministry is in receipt of representations seeking clarifications and guidelines regarding rates applicable for treatment in private healthcare organizations empanelled under CGHS. This matter has been reviewed by the Ministry and it is now decided to issue guidelines and rates for treatment / investigations at private healthcare organizations empanelled under CGHS as per the details given under:

2. a) CGHS rates for treatment for COVID-19 in private empanelled hospitals in respect of CGHS beneficiaries in a City shall be as per the package rates prescribed by the concerned State Government. In case no such rates have been prescribed by the State Government in any CGHS City, the rates prescribed by Govt, of NCT Delhi shall be applicable, till rates are notified by the concerned State Government.

b) For non COVID related treatment in private hospitals empanelled under CGHS the Normal CGHS package rates shall be admissible. CGHS beneficiary shall undergo COVID-19 test as per the approved rate before elective treatment procedure.

c) For treatment under emergency – the patient shall be treated in Isolation ward till the COVID-19 test results is not available and rates as per isolation ward rates for one day shall be applicable.

If the beneficiary is COVID-19 negative, he/she shall be shifted to normal wards and normal CGHS rates will be applicable and if COVID-19 positive, he/she shall be under treatment, in COVID ward and prescribed rates shall be applicable.

d) COVID test shall be permitted as per ICMR guidelines, and CGHS rate shall be as per the rates fixed by concerned State Government or actual, whichever may be less. If State Government has not notified such rates in any CGHS City, the rates prescribed by ICMR are applicable till rates are notified by State Government.

3. It is once again reiterated that all CGHS empanelled hospitals, which are notified as COVID-Hospitals by State Governments shall provide treatment facilities to CGHS beneficiaries as per the CGHS norms and as per the rates prescribed above, for all COVID related treatments. Similarly, it is again reiterated that all the CGHS empanelled hospitals, which are not notified as COVID Hospitals shall not deny treatment facilities / admission to CGHS beneficiaries and shall charge as per CGHS norms, for all other treatments.

Suitable action shall be taken in case of violation of the guidelines. CGHS empanelled healthcare organizations shall perform the treatment / test on Cashless basis in respect of pensioners, etc., and submit the bills to CGHS through UTI-ITSL. The reimbursement for the cost of expenditure on the test at approved rate shall be reimbursed by concerned Ministry / Department / Organization in respect of serving employees and beneficiaries of Autonomous Bodies.

4. These orders come into effect from the date of issue till further orders.

5. This issues with the concurrence of Integrated Finance Division, MoHFWvide CD No 805 dt 10.07.2020.

Sd/-
(Dr. Sanjay Jain)
Director, CGHS

[Accessed on 03.10.2020 from <http://www.govemployees.in/wp-content/uploads/2020/07/CGHS-rates-for-treatment-in-private-hospitals.pdf>]

Special Sanction in view of COVID-19- till 31st December 2020

Z 15025/12/2020/DIR/CGHS

Government of India

Ministry of Health & Family Welfare

Directorate General of CGHS

Nirman Bhawan, New Delhi

Dated the 30th September ,2020.

OFFICE MEMORANDUM

Sub: Reimbursement of cost of OPD Medicines: Special Sanction in view of COVID-19- till 31stDecember 2020- regarding

In view of the Corona Virus Disease (COVID-19), all out efforts are made by the Government to contain its impact by instituting measures at community as well as at individual level.

2. In this regard the undersigned is directed to draw attention to the OM of even number dated 27.03.2020, 29.04.2020 , 29.05.2020 and 24thAugust 2020 vide which an option has been provided to CGHS beneficiaries getting medicines for Chronic diseases, to purchase medicines based on the prescription held (prescribed by CGHS Medical Officers/CGHS Specialists /other Govt. Specialists/ Specialist of empanelled hospital) till 30th September 2020, irrespective of Non-Availability certificate from CGHS or otherwise. However, several representations are received in the Ministry seeking extension of the period in view of the continued 'Lock Down'.

3. The matter has been reviewed by the Ministry and it is now decided, in continuation of the earlier OM on the subject, that CGHS beneficiaries getting medicines for Chronic diseases shall be permitted to purchase medicines based on the prescription held (prescribed by CGHS Medical Officers/CGHS Specialists /other Govt. Specialists/ Specialist of empanelled hospital) till 31't December 2020 on the same conditions as per the earlier OM dated 27.03.2020. It is also clarified that the CGHS Wellness Centres are functional and CGHS beneficiaries also have the option to collect medicines through CGHS Wellness Centres as per normal practice, instead of purchasing from market.

4 Issued with the approval of integrated Finance Division, MoHFWvide CD No. 1558 dated 30.09.2020.

Sd/-30-09-2020
(Dr. Sanjay Jain)
Director, CGHS

To:

1 All Ministries / Departments, Government of India
2 Director, CGHS, Nirman Bhawan, New Delhi

[Accessed on 03.10.2020 from
<file:///C:/Users/hp/Downloads/Reimbursement%20OPD%20medicines%20till%2031%20Dec,2020.pdf>]

Submission of Life Certificate extended from October 2020 to till December 2020.
No.18/1/2020-P&PW(C)-6681
Government of India
Ministry of Personnel, Public Grievances & Pension
Department of Pension & Pensioners' Welfare

8thFloor, Janpath Bhavan,
Janpath, New Delhi,
Dated: 11thSeptember, 2020

OFFICE MEMORANDUM

Subject: - Extension of period for submission of Life Certificate from October 2020 till December 2020.

Every Central Government pensioner has to submit life certificate in the month of November for further continuation of his/her pension. It has been observed that a large number of Central Government pensioners physically visit bank branches for this purpose.

2. Earlier, as a measure to enable additional dedicated time to very senior pensioners, this department, vide its OM No. 1/20/2018-P&PW(E), dated 18.07.2019, allowed the pensioners in the age group of 80 years and above, to submit Life Certificate from 1st October onward instead of 1st November, every year.

3. In view of the ongoing Covid-19 pandemic and keeping in view of the vulnerability of elderly population to Corona Virus, it has now been decided to extend the existing timeline for submission of Life Certificate. This year, all Central Government pensioners may submit Life Certificate from 1st November, 2020 onward, till 31st December 2020. However, the pensioners in the age group of 80 years and above, can submit Life Certificate from 1st October, 2020 onwards, to 31st December, 2020. During this extended period, the pension will be continued to be paid by the Pension Disbursing Authorities (PDAs) uninterrupted.

4. Further, in the line of RBI notification no. RBI/2019-20/138, dated January 9, 2020, which permits Video based Customer Identification Process (V-CIP) as a consent based alternate method of establishing the customer's identity, PDAs may also explore the said methodology for obtaining a Life Certificate from the pensioner, to the extent permitted by RBI guidelines, in order to avoid rush at the branches.

5. The above measures are expected to avoid rush at branches and maintain social distancing, while obtaining Life Certificates from the elderly this year. PDAs shall also ensure proper arrangements and social distancing measures at the branches and prevent overcrowding.

6. All Pension Disbursing Authorities are requested to take note of this OM for compliance and give wide publicity to the same amongst the pensioners. This issues with the approval of the competent authority.

Sd/-

(Rajesh Kumar)

Under secretary to the Government of India

[Accessed on 03-10-2020 from https://doppw.gov.in/sites/default/files/LifeCert_11092020.pdf]

**Waiver of recovery of wrongful/excess payments made to retired Government servants –
DOP&PW OM No. 38/18/2018-P&PW (A) dated 14.08.2020**

No. 38/18/2018-P&PW (A)

Government of India

Ministry of Personnel, PG & Pensions

Department of Pension & Pensioners' Welfare

3 Floor, Lok Nayak Bhawan
Khan Market, New Delhi-110 003

Dated: 14.08.2020

OFFICE MEMORANDUM

**Sub: - Waiver of recovery of wrongful/excess payments made to retired Government servants —
regarding**

The undersigned is directed to say that Hon'ble Supreme Court in the case of State of Punjab and Others Vs. Rafiq Masih (White Washer), etc. in C.A. No. 11527 of 2014 summarised a few situations wherein recoveries by the employers would be impermissible in law. One of these situations relates to recovery from retired employees or employees who are due to retire within one year of the order of recovery.

2. Based on the above judgment, Department of Personnel & Training has issued instructions vide their OM No. 18/03/2015-Esst. (Pay-I) dated 02.03.2016 that the issue of wrongful/excess payment made to Government servants may be dealt with in accordance with the decision of the Hon'ble Supreme Court in the above mentioned case. The instructions further provide that wherever the waiver of recovery in the situations mentioned in that OM is considered, the same may be allowed with the express approval of Department of Expenditure in terms of DoPT's OM No. 18/26/2014-Esst (Pay-I) dated 06.02.2014.

3. In order to examine the matter in its entirety, all Ministries/ Departments and Pension Disbursing Banks are requested to provide the following information regarding excess payment of pension and other retirement benefits to the retired Government employees:

1. No. of retired employees from whom recovery of excess payment of pension and other retirement benefits has been made or is sought to be made by the Ministry/Department as well as its attached offices and subordinate offices.
2. No. of pensioners from whom recovery of excess payment of pension and other retirement benefits has been made or is sought to be made by the Pension Disbursing Bank.
3. Period of excess payment in each case and the date on which excess payment was noticed.
4. Amount of excess payment in each case.
5. Whether any court/CAT order has been received for waiver of recovery of excess payment in the light of the judgement of Hon'ble Supreme Court in Rafiq Masih's case. If so, the details of such cases received in last three years (year-wise) and action taken on the order of court/CAT may be indicated
6. Whether any representation has been received for waiver of excess payment. If so the details of such representations received in last three years (year-wise) and action taken on the representations may be indicated.

4. All the Ministries/Departments are, therefore, requested to furnish the information sought in para 3 above to this Department by 15.09.2020 positively.

Sd/-

(RC Sethi)

Under Secretary to the Government of India

Email: sethi.rc@nic.in

To

1. Secretaries of All Ministries / Departments of Government of India

2. CPPCs of all Pension Disbursing Banks

[Accessed on 21.09.2020 from <http://www.circular.gconnect.in/viewpdf?pdfpath=http://www.circular.gconnect.in/download/pay-allowance/pay/recovery-of-wrongful-excess-payments.pdf&anchor=>]

**Facility for Central Government Civil pensioners to store Electronic PPO in Digi Locker –
DOP&PW OM File No. 55/11/2017-P&PW (C)/E-4513 dated 26.08.2020**

File No. 55/11/2017-P&PW (C)/E-4513

Government of India

Ministry of Personnel, Public Grievances & Pensions

Department of Pensions & Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan

Khan Market, New Delhi-11003

Dated: 26.08.2020

Office Memorandum

Subject: Facility for Central Government Civil pensioners to store Electronic PPO in Digi Locker-regd.

1. It has come to the notice of this Department, that several Pensioners, over a period of time, misplace the original copies of their Pension Payment Order (PPO) which, needless to say, is a very important original document. In the absence of their PPO, these pensioners have to face innumerable hardship at various stages of their retired life. For newly retiring officials, in view of the widespread Covid-19 pandemic, it is a dilemma to physically receive hard copies of the PPO.

2. Accordingly, the Department of Pension & Pensioners' Welfare (DoPPW) has decided to integrate the electronic Pension Payment Order (e-PPO) generated through Public Financial Management System (PFMS) application of CGA(Contoller General of Accounts) with Digi Locker, in order to enhance Ease of Living of Central Government Civil Pensioners. This system will enable any Pensioner to obtain an instant copy/print-out of the latest copy of his PPO from his Digi Locker account. This initiative will create a permanent record of his PPO in his Digi Locker and at the same time eliminate delays in reaching the PPO to new pensioners, as well as the necessity of handing over a physical copy.

3. This facility has been created within 'Bhavishya' software, which is a single window platform for Pensioners, right from the start of their Pension processing, till the end of the process. "Bhavishya" shall now provide an option to the retiring employees, to link their Digi-locker account with their "Bhavishya" account and obtain their e-PPO in a seamless manner.

4. The following steps are required to store e-PPO in Digi Locker:

- "Bhavishya" provides option to retiring employees for linking their Digi-locker account with "Bhavishya" to get e-PPO.
- Above option is available to the retiree at the time of filling of retirement forms, as well as after submission of the forms
- Retiree will sign into their Digi-locker account from Bhavishya and authorize Bhavishya to PUSH the e-PPO to Digi Locker.
- As soon as e-PPO is issued, it is automatically PUSHED into corresponding Digi locker account and the retiree is informed about the same through SMS and Email by Bhavishya.
- To view/download the e-PPO, retiree has to log into the Digi Locker account and simply click on the link.

5. The Administrative Divisions of all Ministries/Department and attached/subordinate offices are requested to bring these instructions to the notice of all concerned for compliance.

6. This issues with the approval of the Secretary (Pension & Pensioners' Welfare).

(Manoj Kumar)

Under Secretary to the Government of India

[Accessed on 21.09.2020 from <http://www.circular.gconnect.in/viewpdf?pdfpath=http://www.circular.gconnect.in/download/pension/ePPO-Digilocker-DoPPW-OM-26082020.pdf&anchor=>]

Speedy delivery of Pension Papers/Pension Payment Orders (PPOs) from PAOs to CPAO.**GOVERNMENT OF INDIA MINISTRY OF FINANCE****DEPARTMENT OF EXPENDITURE****CENTRAL PENSION ACCOUNTING OFFICE**

TRIKOOT-II, BHICAJI CAMA PLACE,

NEW DELHI-110066

PHONES : 26174596, 26174456, 26174438

dated 14.08.2020

CPAO/IT&Tech/Misc.Corres./Postal/35/2019-20/29

Subject: Regarding speedy delivery of Pension Payment orders (PPOs) to CPAO.

Pension Payment orders (PPOs) processed/authorized by the PAOs situated outside Delhi are being received in CPAO after a considerable delay as the postal services at the local level are still not working at their full strength due to COVID 19 pandemic. This has led to delay in finalization of pension cases and timely start of payment of pension to the retirees.

2. In view of the above, the matter was taken up with Secretary, Department of Posts (DoP) by Controller General of Accounts. The Department of Posts has confirmed that they are issuing instructions to field units of Department of Posts to expedite the delivery of articles superscribed with – “TOP PRIORITY- Pension Papers/Pension Payment Orders”

3. To ensure speedy delivery of the Pension Papers/Pension Payment Orders from PAOs to CPAO, all the Pr. CCAs/CCAs/ CAs/AGs/Administrators of UTs are requested to issue instructions to all the Pay & Accounts Offices/Field Offices under their jurisdiction to ensure that the envelopes containing PPOs may be superscribed with – “TOP PRIORITY- Pension Papers/Pension Payment Orders” and to ensure the booking of articles through speed post only.

This may be treated as most urgent.

Sd/-

(ROKHUM LALREMUATA)

CHIEF CONTROLLER (PENSIONS)

[Accessed on 21.09.2020 from http://www.circular.gconnect.in/viewpdf?pdfpath=http://www.circular.gconnect.in/download/pension/CPAO_Tech_Misc_corres_2019-20_29.pdf&anchor=]

Z 15025/36/2019/DIR/CGHS/CGHS (P)**Government of India****Ministry of Health & Family Welfare****Department of Health & Family Welfare**

NirmanBhawan, New Delhi

Dated, the 19th August, 2019

OFFICE MEMORANDUM**Subject: Annual Health Check-up at Hospitals empanelled under CGHS in respect of CGHS Pensioner beneficiaries (Primary card holders) aged 75 years and above- regarding**

With reference to the above mentioned subject, the undersigned is directed to state that the

Mar.-Oct. 2020

matter relating to Annual Health Check-up at private hospitals empanelled under CGHS in respect of elderly CGHS beneficiaries was under consideration of this Ministry and it has now been decided that hereinafter, CGHS Pensioners beneficiaries (Primary Card holders) aged 75 years and above shall be permitted to undergo 'Annual Health Check-up' at CGHS empanelled hospitals.

Permission in respect of CGHS Pensioner beneficiaries (Primary Card holders) aged 75 years and above shall be granted by CMO in charge of CGHS Wellness Centre.

The private hospitals empanelled under CGHS shall perform the Annual Health Check-up at CGHS rates and extend cashless facility for the same in respect of CGHS Pensioner beneficiaries (Primary Card Holders) aged 75 years and above.

Sd/
(Rajeev Attri)

Under Secretary to Government of India

[Accessed on 21.09.2020 from file:///C:/Users/HP/Downloads/CGHS-Annual-Check-OM%2019%20Aug,19.pdf]

Z 15025/35/2019/DIR/CGHS/ CGHS(P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi

Dated the 29th MAY, 2019

OFFICE MEMORANDUM

Sub: Post-operative Follow-up treatment from Hospitals empanelled under CGHS in respect of critically ill CGHS beneficiaries-regarding

With reference to the above mentioned subject the undersigned is directed to state that in view of the difficulties being faced by critically ill CGHS beneficiaries in getting post-operative follow-up treatment at CGHS empanelled hospitals, the matter was reviewed and it has now been decided that critically ill CGHS beneficiaries shall be permitted for follow up treatment in CGHS empanelled hospitals as per the details given under:

- i. Permission for post-operative follow-up treatment in respect of the following post-operative conditions requiring frequent Consultations from Specialists at private hospitals empanelled under CGHS need not be re validated from time to time and follow-up treatment may be under taken at CGHS rates without limit.
- ii. -up cases. The conditions covered are:
 - a. Post Cardiac Surgery Cases including Coronary Angioplasty
 - b. Post Organ Transplant Cases (Liver, Kidney, Heart, etc.)
 - c. Post Neuro Surgery Cases/ Post Brain Stroke cases requiring regular follow-up treatment
 - d. End Stage Renal Disease/follow up cases of Liver Failure
 - e. Cancer treatment
 - f. Auto-immune disorders like Rheumatoid Arthritis requiring regular follow-up
 - g. Neurological disorder like Dementia, Alzheimer's, Parkinsonism, etc.,

Medicines prescribed are to be procured from CGHS Wellness Centre

- iii. The beneficiaries shall have to submit a self-attested photo copy of the permission letter to the

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hospital to enable the hospital to provide credit facility in respect of pensioners and other categories of CGHS beneficiaries entitled for credit facility. Serving employees (and their dependents) who may not be entitled for cashless facilities shall enclose a self-attested photo copy of permission letter to claim reimbursement from the concerned Ministry/ Department.

iv. Permission in respect of Pensioner CGHS beneficiaries, Ex-MPs (and other categories of CGHS beneficiaries, whose medical expenditure is borne by CGHS) etc., shall be granted by CGHS. Permission in respect of Hon'ble Members of Parliament shall be granted by Rajya Sabha Secretariat/ Lok Sabha Secretariat as the case may and by concerned Autonomous Body / Statutory Body in respect of serving / pensioners beneficiaries.

v. However, if any non-listed investigations / procedures are advised permission from competent Authority shall be required, except in emergency.

2. These orders are in supersession of the earlier guidelines on the subject.

**Sd/-
(Dr. Manoj Jain)
Addl. DDG(HQ), CGHS**

[Accessed on 03.10.2019 from http://cgpwajk.in/pdf/POST_OPERATIVE_FOLLOWUP_cGHS_EMPANELLED.pdf]

Consolidated instructions on Life Certificate and commencement of family pension

No.12/5/2020-P&PW(C)-6363

Government of India

Ministry of Personnel, Public Grievances & Pension

Department of Pension & Pensioners' Welfare

**8th Floor, Janpath Bhawan,
Janpath, New Delhi-01**

Dated: 20th February, 2020

CIRCULAR

Subject: Consolidated instructions on Life Certificate and commencement of family pension if pensioner / family pensioner is living abroad

This Department has been receiving grievances of pensioners residing abroad mentioning the difficulties and inconvenience faced by them with respect to submission of life certificate as well as commencement/continuation of family pension. Instructions have already been issued from time to time on the above subject in order to ensure Ease of Living for them. The circulars have been consolidated and are as under:-

- i. In the case of a pensioner residing abroad, the following methods are available for submission of life certificate –
 - a. If he/she is drawing pension through any bank included in the Second Schedule to the Reserve Bank of India Act, 1934, the life certificate may be signed by an officer of the Bank.
 - b. An authorized official of the Embassy of India/High Commission of India/Indian Consulates may issue the life certificate.
 - c. In case the pensioner is unable to visit the Embassy/Consulate, he/she may submit requisite documents by post to the Embassy/Consulate, including Doctor's Certificate showing the pensioner's inability to present himself/herself in person. Embassy of India/High Commission/Indian Consulate may also assist pensioners/family pensioners in submission of the Life Certificate.
 - d. A Pensioner, not resident in India, in respect of whom a duly authorized agent produces a Life Certificate, signed by a magistrate or a notary or an officer of an Indian authorized Bank or Diplomatic

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Representative of India, is exempted from special appearance.

e. 'There have been complaints that life certificate submitted over the counter of pension paying branches are misplaced causing delay in payment of monthly pension. In order to alleviate the hardship faced by pensioners, agency banks are instructed to mandatorily issue duly signed acknowledgements. They were also advised to consider entering the receipt of life certificate in CBS and issue a system generated acknowledgements which would serve the twin purpose of acknowledgement as well as real time updation of records.

(RBI/2018-19/1 DGBA.GBD.No.-1/31.02.007/2018-19, dated 2nd July, 2018)

ii. For commencement of family pension, after demise of a pensioner residing abroad following procedure will be followed –

a. In case the pensioner and spouse are holding a joint account, the requirement of Form 14 has been dispensed with. The spouse may inform the pension disbursing Bank of the death of the pensioner and request the bank for commencement of family pension, through a simple letter. He/she may enclose a copy of death certificate of the pensioner, PPO, proof of his/her own age/date of birth and an undertaking for recovery of excess payment. In other cases, i.e., where the pension is not being credited to the joint bank account of the pensioner, Form 14 will be continued to be obtained by the banks from the family pensioner. However, the condition of attestation of Form 14 has been done away with and witnessing by two persons has been considered as sufficient.

(G.I. D/o of Pension & Pensioners' Welfare's O.M.No.1/27/2011-P&PW (E)dated, 20111 September, 2013)

b. In case of family pensioners who are unable to visit to India for personal identification, they may be allowed pension/family pension on the basis of a certificate to be issued by an authorized official of the Embassy of India/High Commission of India/Indian Consulate in the country where the pensioner is residing. This certificate is to be issued on verification of Pensioner/Family Pensioner on the basis of the photograph available in the PPO or on the basis of the photograph available on the Passport.

(CGA's Authority No.-F.No.1 (7)/CPAO Scheme Book/2005/TA/585 dated 22.09.2006)

2. CPPCs/Branches of all the Pension disbursing banks may be advised to strictly comply with the above instructions.

This issues with the approval of competent authority.

(Rajesh Kumar)

Under Secretary to the Government of India

Tel. No.23310108

Signed Copy

[Accessed on 27/02/2020 form <https://www.govtempdiary.com/wp-content/uploads/2020/02/Life-Certificate-of-Pensioners-living-abroadmWMPP.pdf>]

**No.Z15025/105/2017/DIR/CGHS/EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section**

Nirman Bhawan, New Delhi
Dated the 9th November, 2017

OFFICE MEMORANDUM

Sub: Simplification of procedure for treatment at private hospitals empanelled under CGHS/CS (MA) Rules, 1944

With reference to the above mentioned subject the undersigned is directed to state that this Ministry has been receiving representations for simplification of procedure for undergoing treatment at private hospitals empanelled under CGHS. The matter has been examined and it has now been decided that CGHS beneficiaries are allowed to undergo treatment at private hospitals empanelled under CGHS of a specific treatment procedures listed under CGHS rate list are advised by a Specialist in a Central Government / State Govt. Specialist hospital or a CGHS Medical Officer without any requirement of any other referral (permission) letter.

- 2. Private empanelled hospitals shall perform the treatment on cashless basis in respect of pensioners, ex-MPs, Freedom Fighters, Regular employees {both CGHS and CS (MA) beneficiaries} of this Ministry & other categories of CGHS beneficiaries, who are presently eligible for credit facility and shall enclose the prescription issued by Government Specialist or a CGHS Medical Officer, in original (or a self-attested photocopy) along with the hospital bill submitted to the competent authorities.
- 3. Serving government employees shall enclose the prescription issued by a Government Specialist or a CGHS Medical officer in original (or a self-attested photocopy), while submitting the medical claim to the concerned Ministry /department/office for reimbursement.
- 4. CGHS Medical Officer / Government Specialist shall not refer the beneficiaries to any particular empanelled hospital by name but, shall specify the treatment procedure and mention 'referred to any CGHS empanelled centre'.
- 5. These orders are applicable only in respect of treatment procedures for which CGHS rates are available.
- 6. This issues with the concurrence of IFD vide FTS No. 3130849, dated 09.11.2017

**sd/-
(Sunil Kumar Gupta)**

Under Secretary to Government of India

[Accessed on 30/09/2020 from http://www.ccras.nic.in/sites/default/files/Notices/24052018_CCRAS_HQ_simplificationofprocedirefortreatmentOMfinalok_0.pdf]

(Sample letter)
To,
The Medical Superintendant
.....Hospital
.....

Subject : Direct OPD consultation with specialists for CGHS beneficiaries, aged 75 years and above

Reference: OM Z-15025/35/2019/DIR/CGHS (P) dated 29 -05-2019

Respected Sir/ madam,

I am years of age, CGHS beneficiary (Name)..... CGHS
ID City.....

I wish to consult the specialist (specialty) For my ailment relating
to

Self attested copy of CGHS card is attached, with other related documents.

(Beneficiary signatures)

CGHS ID No.....

Certified that I availed the OPD consultation of(Specialty) on(date)

(Beneficiary signatures)

(Authorized signatory)

Address.....

.....

Contact No.....

- Note:
1. Give complete details of the beneficiary
 2. Attach self attested copy of valid CGHS card
 3. Attach self attested copies of the prescription by the treating specialist.

How do I apply for Central Government Health Scheme (CGHS) online?

You can apply for CGHS online by submitting a duly-filled application form available from the official website of cghs.nic.in and cghs.gov.in. This application form can also be availed from any of the listed wellness centres.

How do I print my CGHS card online?

An individual may have a Medclaim Insurance Policy along with the CGHS. If due to the medical emergency, the individual is treated in a private hospital and some of the bills are paid by the insurance company, the individual will still be able to get the rest of the cover from CGHS. All the medical bills submitted to the insurance company and the duplicate bills with certificate from Insurance Company will be claimed from CGHS by the pensioner. The serving employees will have to contact their concerned departments for getting the balance from CGHS.

What is CGHS card?

All government employees are provided with a CGHS plastic card which contains the photo ID and beneficiary ID number. This card is mandatory to furnish at the wellness centre if the beneficiary seeks to avail any of the facilities under CGHS.

Is CGHS cashless?

CGHS pensioner beneficiaries are entitled to cashless medical treatment only in the respective CGHS empanelled private hospitals. The empanelled private hospitals under CGHS provide treatment to the pensioners on credit /cashless basis for the procedures for which they are empanelled.

Is AIIMS under CGHS?

Yes, cashless/reimbursement facilities are provided to CGHS beneficiaries at All India Institute of Medical Sciences.

[Accessed on 22.02.2020 from <https://www.coverfox.com/health-insurance/central-government-health-scheme/>]

No. 1/11/2020-P&PW (E)
Government of India Ministry of Personnel, P.G. & Pensions
Department of Pension & Pensioners' Welfare

**3 rd Floor, Lok Nayak Bhawan,
Khan Market, New Delhi,
Dated 29th July, 2020**

OFFICE MEMORANDUM

Sub: Relaxation of Rule 80-A for payment of provisional Family Pension on death of a Government Servant during service.

The undersigned is directed to say that in accordance with Rule 80-A of the CCS (Pension) Rules 1972, on death of a Government servant during service, Head of Office shall sanction and draw provisional family pension and death gratuity in favour of claimant or claimants, after the family pension case, including Form 18 and other documents referred to in Rule 80, has been forwarded by the Head of Office to the Pay & Accounts Office. It has been brought to the notice of this Department that the process of forwarding the family pension case to Pay & Accounts Office along with requisite documents itself takes a long time. It is also understood that, in a large number of cases, provisional family pension and gratuity are not being sanctioned on death of a Government servant. The delay in finalization of family pension and gratuity results in hardship to the family of the deceased Government servant.

2. The matter has been examined in this Department. In accordance with Rule 54 (2) (ii) of the CCS (Pension) Rules, on death of Government servant during service, the family of a deceased Government Servant becomes entitled to family pension even in cases where a government servant dies before completion of one year of continuous service, provided the deceased government servant concerned, immediately prior to his/ her appointment to the service or post, was examined by appropriate medical authority and declared fit by that authority. Thus family pension is payable to the family of deceased Government servant irrespective of the length of service of the Government servant before his death. Therefore, verification of the entire service is not relevant for determining the amount of family pension. The amount of death gratuity, however, depends on the length of qualifying service of the deceased Government servant. Any Government dues in respect of the deceased Government servant are also required to be recovered from the amount of death gratuity.

3. Keeping in view the position mentioned in para 2 above and in order to avoid any hardship to the family of the deceased Government servant, it has been decided to relax the provisions of rule 80-A of the CCS (Pension) Rules, 1972 to the extent that if a claim for family pension in Form 14 along with death certificate and bank account details of the claimant has been received and the Head of Office is satisfied about the bonafide of that claim, he shall sanction provisional family pension immediately. The Head of Office shall not wait for forwarding of the family pension case (including Form-14, Form-18 and other relevant documents mentioned in Rule 80) to Pay & Accounts Office before sanctioning the provisional family pension.

4. The amount of provisional family pension shall not exceed the maximum family pension as admissible under Rule 54 of CCS Pension Rules, 1972.

5. In Central Armed Police Forces related cases, where death of an employee occurs, initially provisional family pension may be sanctioned without waiting for the final Operation Casualty Report.

6. The Pay & Accounts Office shall release the provisional family pension on the basis of sanction order issued by the Head of Office without insisting for any other documents including service book. The provisional family pension shall be paid in the same manner as Pay and Allowances of the establishment are paid.

7. A format for sanctioning the provisional family pension by the Head of Department is enclosed.

8. There will be no change in regard to the provisions for sanction of provisional gratuity under Rule 80-A. Action for sanction of death gratuity under rule 80-A may be taken by the Head of Office after

forwarding Form-18 and other relevant documents to Pay & Accounts Office. In case the amount of provisional family pension is later found to be in excess of the final family pension, the same may be adjusted from the amount of death gratuity, failing which, it may be recovered in installments from the family pension payable in future.

9. The payment of provisional family pension sanctioned as per Para 3 above may initially continue for a period of six months from the date, following the date of death of employee. The period of such provisional family pension sanctioned may be further extended, for not more than six months at a time, on the advice of Pay & Accounts Office and with the approval of Head of Department (HOD).

10. The provisional family pension may continue to be paid for two months succeeding the month in which the Pension Payment Order for final family pension is issued by the Pay & Accounts Office, keeping in view the time likely to be taken by Central Pension Accounting Office (CPAO) and Central Pension Processing Centre (CPPC) for processing the case. While authorizing final family pension after receipt of complete family pension case, the Pay & Account office shall indicate the date from which the family pension authorized in the Pension Payment Order is to be paid by the Pension Disbursing Authority. Accordingly, the Office of Pay & Account may record a note in the Pension Payment Order, as mentioned below, while authorizing the final family pension:

“Provisional family pension has been/shall be paid for the period from ----- to ----- @ Rs. ----- plus Dearness Relief. The payment of final family pension may be commenced by the bank w.e.f. ----- -.”

11. The Administrative Divisions of all Ministries/Department and attached/subordinate offices are requested to bring these instructions to the notice of all concerned for compliance. The issues with the approval of Competent Authority

**Sd/-
(Sanjoy Shankar)
Under Secretary to the Government of India
Ph. 24644632 1.**

1. All Ministries/Departments of the Government of India
2. O/o the Comptroller & Auditor General of India
3. O/o the Controller General of Accounts, Lok Nayak Bhawan, New Delhi.
4. Pensioners' Associations as per list maintained in the Department
5. All Officers/Desks
6. NIC for Uploading the Office Memorandum on the website

No.....
Government of India
Ministry of.....
Department/Office.....
Dated the.....
To

Shri/Smt./Kumari..... (Name and address of claimant)

Subject: - Grant of provisional family pension.

Sir/Madam

I am directed to say that Shri/Smt./Kumari.....(Name and designation) died on..... As per service record you are eligible to receive family pension.

2. In accordance with Rule 80-A of the Central Civil Services (Pension) Rules, 1972 read with the O.M. No. 1/11/2020-P&PW (E) dated 29thJuly, 2020 of Department of Pension & Pensioners' Welfare, sanction of the competent authority is hereby accorded for payment of an amount of Rs...../- per

month as provisional family pension commencing from..... (Date following the date of death of Government servant)

* The amount of provisional pension shall be 100% of family pension as assessed based on the pay on the date of death of Government servant.

3. The payment of provisional family pension sanctioned as per Para 3 of the OM No 1/11/2020-P&PW dated 29th July, 2020 may initially continue for a period of six months from the date, following the date of death of employee. The period of such provisional family pension sanctioned may be further extended, for not more than six months at a time, on the advice of Pay & Accounts Office and with the approval of Head of Department (HOD).

4. If the amount of provisional family pension is found to be in excess of the final family pension, it shall be recovered from gratuity instalments from the family pension payable in future.

Yours faithfully,

25.08.2020]

Head of Department

Copy for information to the Pay and Accounts Officer

[Accessed from file:///C:/Users/HP/Desktop/Desktop%20files/HSPCB/
Coordinator/New%20folder%20current%202020/Provisional_FP1_2907208f6oQ.pdf on 25.08.2020]

No. 1/6/2020-P&PW (E)

Government of India Ministry of Personnel, P.G. & Pensions

Department of Pension & Pensioners 'Welfare

3rd Floor, Lok Nayak Bhawan,

Khan Market, New Delhi,

3rd March, 2020

OFFICE MEMORANDUM

Subject: Co-authorization of permanently disabled child/children in PPO for Family Pension -reg

It has come to the notice of this Department that pensioners are facing difficulties in co-authorizing their disabled child or sibling in the Pension Payment Orders (PPOs), due to the insistence of sanctioning authorities for supply of information such as passport size photographs of the guardian, copy of passbook!particulars indicating Bank account details of the guardian, etc. The undersigned is directed to say that several guidelines have already been issued in the matter to avoid any hardship to pensioners while processing their case of co authorization in favour of permanently disabled child/children or sibling. On the basis of OMs already issued, the process of co-authorization is being reiterated as under-

1. Permanently disabled child/ children or sibling can be co-authorized in the PPO issued to the retiring Government servant if there is no other eligible prior claimant for family pension other than the spouse. (OM No. 112712011-P&PW (E) dated 1st July, 2013).

2. The Pension Disbursing Authority shall authorize payment of family pension to a permanently disabled child or dependent parent or disabled sibling whose name has been included in the Pension Payment Order after receipt of claim on death or ineligibility of family pensioner. Bank will also facilitate in opening account if there is no account in the name of co-authorized individual. (As per proviso under Sub-rule 2(vi)of Rule 81 of CCS (Pension) Rule, 1972).

3. In the case of a mentally disabled child/ children or sibling, the family pension shall be payable to a person nominated by the Government servant or the pensioner. (As per proviso under Sub-rule 6 of Rule 54 of CCS (Pension) Rule, 1972).

4. In case no such nomination has been furnished to the Head of Office by such Government servant or pensioner during his lifetime, it will be payable to the person nominated by the spouse of such Government servant or family pensioners later on. (As per proviso under Sub-rule 6 of Rule 54 of CCS (Pension) Rule, 1972).

5. Certificate of guardianship issued by the local level committees under Section 14 of the National Trust Act, 1999 (the Act is issued on the authority of the law passed by the Parliament), may be accepted for nomination / appointment of guardian for grant of family pension in respect of persons suffering from the above disabilities included in the Act. (As per proviso under Sub-rule 6 of Rule 54 of CCS (Pension) Rule, 1972).

6. The authorization shall be made in the PPO or by issuing a revised authority if a child/children or sibling is authorized for Family pension after issue of the PPO. (OM No. 1/27/2011-P&PW(E) dated 1st July, 2013). In view of above, it is clarified that Pensioners may not be persuaded to furnish information such as name of guardian, photo of guardian and their Bank account details. Only details of disabled child or sibling along with disability certificate will suffice, for processing the case of such a dependent for co-authorization in the PPO for family pension.

Sd/
(Sanjoy Shankar)

Under Secretary to the Government of India

[Accessed from <https://gnr.betanetcdn.com/bdpa/uploads/2020/03/05.03.2020-cO-AUTHORISATION-FOR-PERMANENTLY-DISABLED-CHILD-IN-PPO-FOR-FP.pdf> on 25.08.2020]

Special Sanction till 30th Sept 2020: Reimbursement of cost of OPD Medicines

Z 15025/12/2020/DIR/CGHS
Government of India
Ministry of Health & Family Welfare
Directorate General of CGHS

Nirman Bhawan, New Delhi
Dated the 24th August, 2020.

OFFICE MEMORANDUM

Sub: Reimbursement of cost of OPD Medicines: Special Sanction in view of COVID-19- till 30th September 2020 – regarding

In view of the Corona Virus Disease (COVID-19), all out efforts are made by the Government to contain its impact by instituting measures at community as well as at individual level.

2. In this regard the undersigned is directed to draw attention is the OM of even number dated 27.03.2020, 29.04.2020 and 29.05.2020 vide which an option has been provided to CGHS beneficiaries getting medicines for Chronic diseases, to purchase medicines based on the prescription held (prescribed by CGHS Medical Officers/CGHS Specialists /other Govt. Specialists/ Specialist of empanelled hospital) till 31st July 2020, irrespective of Non-Availability certificate from CGHS or otherwise. However, several representations are received in the Ministry seeking extension of the period in view of the continued 'Lock Down'.

3. The matter has been reviewed by the Ministry and it is now decided, in continuation of the earlier OM on the subject, that CGHS beneficiaries getting medicines for Chronic diseases shall be permitted to purchase medicines based on the prescription held (prescribed by CGHS Medical Officers/CGHS Specialists /other Govt. Specialists/ Specialist of empanelled hospital) till 30th September 2020 on the same conditions as per the earlier OM dated 27.03.2020. It is also clarified that the CGHS Wellness

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Wellness Centres as per normal practice, instead of purchasing from market.

4. Issued with the approval of Integrated Finance Division, MoHFW vide CD No 1181 dated 24.08.2020.

Sd/-
(Dr. Sanjay Jain)
Director, CGHS

[Accessed on 29.08.2020 from <https://www.govtempdiary.com/2020/08/special-sanction-till-30th-sept-2020-reimbursement-of-cost-of-opd-medicinescghs/68353>]

Central Govt. Health Scheme
ANNEXURE 4.1

/Text of MH & FW, OM No. S.11011/6/92- CGHS DESK –I/CGHS (P),

Dt. 4.8.1994

Government Servant can opt out of CGHS to Avail Medical Facilities provided by the spouse's organization

The undersigned is directed to say that according to existing rules the Central Government Health Scheme was compulsory for all the Central Government employees residing in CGHS covered areas and a Central Government employee could not opt out of the Central Government Health Scheme. However, spouse of the eligible Government servant employed in Defence or Railway services, State Government or corporation or bodies financed partly or wholly by the Central Government or state Government, local bodies and private organisations which provide medical facilities had the option to choose either of the two.

2. It has been decided that a Central Government employee whose spouse is serving in any organisation mentioned above, which provides medical facility to its employees and members of their family can opt out of the CGH Scheme and avail of medical facilities from the organisation in which his/her spouse is working, provided that neither of the two and members of their family shall avail medical facilities from both the sources at a time. An undertaking in this regard shall have to be given by the Central Government employee concerned to the authority issuing the CGHS Card.

3. This issues with the approval of Secretary (Health) and concurrence of JS & FA vide U.O. No. 4850, dated the 19th July, 1994.

[Accessed from [https://ech.s.gov.in/img/Policy/POLICY%20LETTERS%20OPS%20SEC/\(b\)%20%20Eligibility/ESM%20-%20Dependents/\(p\)%20Husband%20wife%20-%20CGHS%20letter%20dated%2004%20Aug%201994.pdf](https://ech.s.gov.in/img/Policy/POLICY%20LETTERS%20OPS%20SEC/(b)%20%20Eligibility/ESM%20-%20Dependents/(p)%20Husband%20wife%20-%20CGHS%20letter%20dated%2004%20Aug%201994.pdf)]

Government of India
Ministry of Health and family Welfare
Department of Health & Family Welfare

Nirman Bhawan, Maulana Azad
New Delhi 110 108

No.S.11011/2/2008-CGHS (P)(PI)

Dated the 22nd March, 2010.

Subject: Request for free diet to CGHS beneficiaries undergoing treatment for TB, Leprosy, Mental Illness, Cancer, etc.

The undersigned is directed to invite reference to this Ministry's Office Memorandum, of even number

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dated the 20th May, 2009, vide which the rates for subscription by CGHS beneficiaries to avail CGHS facilities were revised. The monetary ceiling for free diet was also revised. The following provisions had been made in respect of entitlement of free diet: in para 3 (C) and (d) of the Office Memorandum under reference:

"(C) Monetary Ceiling for Free Diet:

The monetary ceiling for free diet for CGHS beneficiaries is revised to pay / pension / family pension of Rs. 7.450/- per month.

(D) Monetary ceiling for free diet for beneficiaries suffering from TB or mental disease):

The monetary ceiling for free diet in case of beneficiary suffering from TB or Mental disease is revised to pay / pension / family pension of Rs.11,160/- per month."

2. Staff Side, National Council (JCM) had proposed a demand for discussion in the meeting of the National Council that free diet to employees and their dependents undergoing treatment for TB, Leprosy, Mental Illness, Cancer & HIV / AIDS, Renal Dialysis therapy and thalassemia be also provided.

3. The demand of the Staff Side, National Council (JCM) has been examined in the Ministry of Health & Family Welfare in consultation with IFD (Health), and it has been decided to extend free diet provision for CGHS beneficiaries undergoing treatment for TB, Leprosy, Mental Illness, Cancer & HIV/AIDS, Renal Dialysis therapy and Thalassemia when they undergo treatment in Central Government Hospitals, subject to the condition that the free diet will be restricted to beneficiaries who are drawing their pay in Pay Band 1 or retired from a post which now carries pay in Pay Band 1 and further subject to monetary limit of Rs.11,160/- per month.

4. This issues with the concurrence of IFD (Health) vide Dy. No. 435 dated the 3rd February, 2010.

(R Ravi)

Deputy Secretary to the Government of India

[Accessed on 03.10.2020 from <https://90paisa.blogspot.com/2010/04/request-for-free-diet-to-cghs.html>

**Z.15025/35/2019/DIR/CGHS/ CGHS (P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare**

**Nirman Bhawan, New Delhi 110 11
Dated the 29th May, 2019**

OFFICE MEMORANDUM

Subject: Post-operative Follow-up treatment from Hospitals empanelled under CGHS in respect of critically ill CGHS beneficiaries-regarding

With reference to the above mentioned subject the undersigned is directed to state that in view of the difficulties being faced by critically ill CGHS beneficiaries in getting post-operative follow-up treatment at CGHS empanelled hospitals, the matter was reviewed and it has now been decided that critically ill CGHS beneficiaries shall be permitted for follow up treatment in CGHS empanelled hospitals as per the details given under:

i. **Permission for post-operative follow-up treatment in respect of the following post –** operative conditions requiring frequent Consultations from Specialists at private hospitals empanelled under CGHS need not be re validated from time to time and follow- up treatment may be under taken at CGHS rates without time limit.

- ii. The consultation/investigations are permitted under these follow-up cases. The conditions covered are:
- Post Cardiac Surgery Cases including Coronary Angioplasty.
 - Post Organ transplant Cases (Liver, kidney, heart, etc.)
 - Post Neuro Surgery Cases/post Brain stroke cases requiring regular follow-up treatment.
 - End Stage Renal disease/follow up cases of Liver failure.
 - Cancer treatment.
 - Auto-immune disorders like Rheumatoid Arthritis requiring follow-up
 - Neurological disorders like Dementia, Alzheimer's disease, Parkinsonism, etc.

Medicine prescribed are to be procured from CGHS Wellness Centre.

iii. The beneficiaries shall have to submit a self-attested photo copy of the permission letter to the hospital to enable the hospitals to provide credit facility in respect of pensioners and other categories of CGHS beneficiaries entitled for credit facility. Serving employees (and their dependents) who may not be entitled for cashless facilities shall enclose a self-attested photo copy of permission letter to claim reimbursement from the concerned Ministry/department.

iv. Permission in respect of Pensioner CGHS beneficiaries, Ex-MPs (and other categories of CGHS beneficiaries, whose medical expenditure is borne by CGHS) etc., shall be granted by CGHS. Permission in respect of Hon'ble members of Parliament shall be granted by Rajya Sabha Secretariat/Lok Sabha Secretariat as the case may and by concerned Ministry/Department in respect of serving beneficiaries and by concerned Autonomous Body/Statutory Body in respect of serving/pensioners beneficiaries.

v. However, if any non-listed investigations/procedures are advised permission from competent Authority shall be required, except in emergency.

2. These orders are in supersession of the earlier guidelines on the subject.

Sd/-
(Dr. Manoj Jain)
Addl. DDG (HQ), CGHS

[Accessed on 16.01.2020 from <https://cghs.gov.in/showfile.php?lid=5413>]

RESERVE BANK OF INDIA
www.rbi.org.in

RBI/2020-21/06 DGBA.GBD.No.01/31.02.007/2020-21

July 01, 2020

All Agency Banks

Dear Sir/Madam

Master Circular - Disbursement of Government Pension by Agency Banks

Please refer to our Master Circular RBI/2019-20/57 dated September 9, 2019 on the above subject. We have now revised and updated the Master Circular which consolidates important instructions on the subject issued by the Reserve Bank of India till June 30, 2020. 2. A copy of the revised Master Circular is enclosed for your information. This circular may also be downloaded from our website www.mastercirculars.rbi.org.in.

Yours faithfully
(Charulatha S Kar)
Chief General Manager
Encl.: As above

Master Circular – Disbursement of Government Pension by Agency Banks**Introduction**

Payment of pension to retired government employees, including payment of basic pension, increased Dearness Relief (DR), and other benefits as and when announced by the governments, is governed by the relevant schemes prepared by concerned Ministries/Departments of the Government of India and State Governments. This Master Circular consolidates important instructions on the subject issued by the Reserve Bank of India till June 30, 2020 (listed in Appendix). It does not replace or supersede any existing government instructions on the matter. The instructions issued by Pension Sanctioning Authority of the Central and State Governments and circulated by RBI in the past will continue to remain in operation subject to changes being made by the competent authority. In case of any doubt or apparent contradiction, agency banks may be guided by the relevant government instructions. Contents of various circulars issued in this connection by the Reserve Bank of India are summarised hereunder.

General Instructions**Government orders on DR, etc. on websites**

2. In order to obviate the time lag between issue of DR orders and payment of DR to the beneficiary and to render expeditious service to senior citizens, the following actions are required to be taken:

(a) It has been decided to discontinue the procedure of forwarding government orders in respect of dearness relief etc. to pension paying agency banks. Agency Banks may, therefore, act on the copies of government orders supplied by government to them through post, fax, e-mails or by accessing from the website and authorize their pension paying branches to make payments to the pensioners immediately.

(b) All agency banks are advised to scrupulously follow all the guidelines /instructions contained in various notifications of Government (Central as well as States) and take necessary action immediately without waiting for any further instructions from RBI.

Timing of pension disbursement by agency banks.**Recovery of excess/wrong payment made to a pensioner**

4. Details of the uniform procedure for recovery of excess/wrong payments made to pensioners drawing pensions under the Scheme for payment of pension to Central/Civil/Defence/Railways pensioners through agency banks have been put in place by RBI in consultation with Government of India are given below:

a. As soon as the excess/wrong payment made to a pensioner comes to the notice of the paying branch, the branch should adjust the same against the amount standing to the credit to the pensioner's account to the extent possible including lumpsum arrears payment.

b. If the entire amount of overpayment cannot be adjusted from the account, the pensioner may be asked to pay forthwith the balance amount of overpayment.

c. In case the pensioner expresses his inability to pay the amount, the same may be adjusted from the future pension payments to be made to the pensioners. For recovering the overpayment made to pensioner from his future pension payment in instalments 1/3rd of net (pension + relief) payable each

month may be recovered unless the pensioner concerned gives consent in writing to pay a higher instalment amount.

d. If the overpayment cannot be recovered from the pensioner due to his death or discontinuance of pension, then action has to be taken as per the letter of undertaking given by the pensioner under the scheme.

e. The pensioner may also be advised about the details of over payment/wrong payment and mode of its recovery.

Refund of excess pension payment to Government

5. Whenever any excess / overpayment is detected the entire amount thereof should be credited to the Government account in lump sum immediately when the excess/overpayment is due to an error on the part of the agency bank. This action is independent of recovery from the pensioner.

6. If the excess/wrong payment to the pensioner is due to errors committed by the government, banks may take up the matter with the full particulars of the cases with respective Government Department for a quick resolution of the matter. However, this must be a time bound exercise and the government authority's acknowledgement to this effect must be kept on the bank's record. The banks may take up such cases with government departments without reference to the Reserve Bank of India.

Withdrawal of pension by old/ sick/ disabled/ incapacitated pensioners

7. In order to take care of problems/ difficulties faced by sick and disabled pensioners in withdrawal of pension / family pension from the banks, agency banks may categorise such pensioners as under:

- a. Pensioner who is too ill to sign a cheque / unable to be physically present in the bank.
- b. Pensioner who is not only unable to be physically present in the bank but also not even able to put his/her thumb impression on the cheque/ withdrawal form due to certain physical defect / incapacity.

8. With a view to enabling such old/sick/incapacitated pensioners to operate their accounts, banks may follow the procedure as under:

- a. Wherever thumb or toe impression of the old/sick pensioner is obtained, it should be identified by two independent witnesses known to the bank, one of whom should be a responsible bank official.
- b. Where the pensioner cannot even put his/her thumb/ toe impression and also would not be able to be physically present in the bank, a mark can be obtained on the cheque/withdrawal form, which should be identified by two independent witnesses, one of whom should be a responsible bank official.

9. Accordingly, the agency banks are requested to instruct their branches to display the instructions issued in this regard on their notice board so that sick and disabled pensioners could make full use of these facilities. Agency Banks are also advised to strictly implement the instructions issued by RBI regarding the facilities to be provided to the sick and disabled persons and sensitise staff members in the matter and to refer to the FAQs on pension disbursement hosted on our website www.rbi.org.in in case of any doubt.

Reimbursement of pension payments

10. Link branches of agency banks may submit reimbursement claims to Reserve Bank of India, Central Accounts Section, Nagpur / Government Banking Division at Regional Office for Central/State Government pension payments.

Continuation of either or survivor pension account after death of pensioner

11. All agency banks disbursing Central Government pension have been advised that in case the spouse (Family pensioner) opts for existing joint account for credit of family pension, banks should not insist on opening a new account when the spouse is the survivor and having a joint account with the pensioner and

in whose favour an authorisation for payment of family pension exists in the Pension Payment Order (PPO).

Life Certificate- Issuance of Acknowledgement

12. There have been complaints that life certificates submitted over the counter of pension paying branches are misplaced causing delay in payment of monthly pensions. In order to alleviate the hardships faced by pensioners, agency banks were instructed to mandatorily issue duly signed acknowledgements. They were also advised to consider entering the receipt of life certificates in their CBS and issue a system generated acknowledgement which would serve the twin purpose of acknowledgement as well as real time updation of records.

Single Window System for reimbursement of Pension Payments

13. Single Window System was introduced to facilitate prompt settlement of reimbursement claims and reconciliation. The underlying objective is to make each pension paying bank responsible in its own right to effect settlement without the intervention of RBI Offices or SBI (at District Headquarters) in the process eliminating cause of delay in reimbursement claims.

Customer Service

14. All agency banks may issue instructions to their dealing branches to adhere to the recommendations of the Prabhakar Rao Committee relating to pension payments. A checklist may be provided to the inspecting officers/auditors, which may at a minimum include the items given in Annex 1. Agency banks may also instruct their internal auditors/inspectors to comment on the quality of customer service in their reports which may be made available to Reserve Bank's inspecting officers, as and when they visit the branches.

15. Grievances of pensioners are not being addressed properly at the branch level especially after the setting up of Centralised Pension Processing Centres (CPPCs). To provide hassle free service to the pensioners, there should be a forum for regular interaction and settlement of grievances. Accordingly, agency banks should appoint one/two nodal officers at each Region/Zone for monitoring the resolution of grievances of pensioners on regular basis and the GM/CGM concerned should review the position at monthly intervals

16. At locations outside the CPPCs, there should be designated nodal officers for pension related complaints who should be easily accessible to pensioners and who should hold regular meetings at different locations in their jurisdiction on the lines of Pension Adalat. Each bank should establish toll free dedicated pension line manned by trained persons with access to the database to answer queries, note down and redress complaints.

17. Following several complaints from pensioners alleging inordinate delay in disbursing revised pension and arrears, agency banks are advised as under:

- a. Pension paying banks should compensate the pensioner for delay in crediting pension/ arrears thereof at a fixed interest rate of 8 per cent per annum for the delay after the due date of payment and the compensation shall be credited to the pensioner's account automatically without any claim from the pensioner on the same day when the bank affords credit for revised pension/ pension arrears, in respect of all delayed pension payments made since October 1, 2008.
- b. Pension paying banks have been advised to put in place a mechanism to obtain immediately the copies of pension orders from the pension paying authorities directly and make payments without waiting for receipt of instructions from the Reserve Bank of India so that pensioners should get benefits announced by the Governments in the succeeding month's pension payment itself.
- c. When the agency bank is calculating pension, the branch should continue to be a point of referral for the pensioner lest he/she feel disenfranchised.
- d. All branches having pension accounts should guide and assist the pensioners in all their dealings with the bank.

- e. Suitable arrangements should be made to place the arithmetic and other details about pension calculations on the web, to be made available to the pensioners through the net or at the branches at periodic interval as may be necessary and sufficient advertisement is made about such arrangements.
- f. All claims for agency commission by banks in respect of pension payments must be accompanied by a certificate from ED/CGM in charge of government business that there are no pension arrears to be credited/ delays in crediting regular pension/arrears thereof.
- g. All agency banks disbursing pension are advised to provide considerate and sympathetic customer service to the pensioners, especially to those pensioners who are of old age.

Annex 1**Checklist relating to Government Business (pension related) for internal/concurrent audit**

Internal inspections should assess branch performance in servicing pensioner customers. In this regard, the following may be ensured:

1. A specific questionnaire covering all aspects of pension payment may be devised for use during inspection of pension paying branches.
2. Inspecting officers may also, during inspections, call up pensioners at random and enquire about their satisfaction with pension-related services.
3. A detailed check-list relating to pension payments/government business may be given by banks to internal auditors/inspectors in order to adhere to the recommendations of the Prabhakar Rao Committee, constituted by the Government of India, relating to pension payments/government business.

These include the following:

- a. Whether there is delay in payment of pension, revision of pension, revision in dearness relief etc.
- b. Whether the branch manager has structured interaction with a cross section of pensioners serviced at the branch on quarterly basis, where the number of pensioners of all governments and departments exceeds a fixed number, say, 100 or 200.
- c. Whether nominations have been obtained for all pension accounts.
- d. Whether pension accounts have been converted into joint accounts wherever applicable.
- e. Whether the bank branch has an effective complaint redressal mechanism and the complaints of pensioners are attended promptly and their grievances redressed expeditiously.
- f. Whether the pension is credited to pensioner's account during the last four working days of the month except for the month of March for which pension is to be credited on or after first working day of April.
- g. Whether the pension paying branch obtains Life Certificate/ Non-employment certificate/ Employment Certificate from the pensioners in the month of November every year.
- h. Whether pension paying branches deduct income tax at source from pension payments wherever applicable.
- i. Whether paper tokens in acknowledgement of cheques presented are invariably given by the tax collecting branches.
- j. Whether the challans are stamped giving bank's BSR code and Challan Identification Number (CIN) clearly.
- k. Whether the stamped challans are kept in the custody of bank's staff and handed over to the concerned tax payer only on production of the paper token.

Appendix

List of circulars consolidated for the Master Circular

No.	Circular No.	Date	Subject
1	Ref.Co.DGBA(NBS)No.44/GA.64(11- CVL) 90/91	18.04.1991	Scheme for payment of pension to Central Civil/Defence/Railways pensioners through public sector banks -Recovery of excess/wrong payments made to the Pensioners
2	Ref.Co.DGBA(NBS)No.50/GA.64(11- CVL) 90/91	06.05.1991	Scheme for payment of pension to Central Civil/Defence/Railways pensioners through public sector banks -Recovery of excess/wrong payments made to the Pensioners
3	Ref.DGBA.GAD.No.130/45.01.001/2002-03	30.08.2002	Single Window System for Reimbursement of pension payments made to Central Government Civil Pensioners by public sector banks
4	Ref.DGBA.GAD.No.H-506/45.01.001/2002-03	12.04.2003	Payment of Pension to Government Pensioners through Public Sector Banks – Steps taken by Government to minimize delay in payment of Dearness Relief (DR) to Pensioners – Discontinuation of forwarding Government orders in respect of DR etc. through Reserve Bank of India
5	Ref.DGBA.GAD.No.11303/45.01.003/2005-06	06.02.2006	Disbursement of pension through Public Sector Banks – Payment of Dearness Relief (DR)
6	Ref.DGBA.GAD.No.H-3085/45.01.001/2008-09	01.10.2008	Recommendations of the Prabhakar Rao Committee on customer service – Pension Payments.
7	DGBA.GAD.No.H-3078/45.01.001/2008-09	01.10.2008	Establishment of Centralised Pension Processing Centre (CPPC)
8	Ref.DGBA.GAD.No.H-7652/45.05.031/2008-09	03.03.2009	Scheme for payment of pension to Central Government Civil/Defence/Railway/Telecom/ Freedom Fighters/ State Governments Pensioners by Public Sector Banks -Staggering of pension payments by PSBs.
9	Ref.DGBA.GAD.No.H-10450/45.03.001/2008-09	01.06.2009	Recovery / Refund of overpayment of pension to the Government Account.
10	Ref.DGBA.GAD.No.H 3194/45.01.001/2009-10	14.10.2009	Scheme for payment of pension to Central Civil/ Defence/ Railway/Telecom Pensioners/ Freedom Fighters/ State Governments' Pensioners through Public Sector Banks- Facility for withdrawal of pension by old/ sick/ disabled/ incapacitated pensioners.
11	Ref.DO.No.CSD.CO/8793/13.01.001/2009-10	09.04.2010	Pension Payment to central/ State Govt. Pensioners by agency Banks- Compensation for delay
12	DGBA.GAD. No.H- 46/45.01.001/2010-11	02.07.2010	Pension Payment to central/ State Govt. Pensioners by agency Banks- Compensation for delay
13	DGBA.GAD.No.H- 6212 & 6213/45.01.001/2010-11	11.03.2011	Pension Payment to central/ State Govt. Pensioners by agency Banks- Compensation for delay
14	DGBA.GAD.No.H- 6760 & 6762/5.01.001/2011-12	13.04.2012	Pension Payment to central/ State Govt. Pensioners by agency Banks- Compensation for delay
15	Ref.DGBA.GAD.No.H-7386/45.01.001/2012-13	03.06.2013	Payment of pension to the Central Government pensioners- Continuation of either or survivor pension account after death of a pensioner

[Accessed on 29.08.2020 from https://www.rbi.org.in/scripts/BS_ViewMasCirculardetails.aspx?id=11929]

LIST OF HOSPITALS & OTHER HEALTH CARE ORGANISATIONS
EMPANELLED UNDER CGHS CHANDIGARH
(JUNE, 2020)

HOSPITALS				
S. No	Name & Address	NABH/ NON- NABH	Empanelled for	Nodal officer
1	Ace Heart & Vascular Institute Shivalik Hospital Premises, Sector 69, MOHALI	NABH	All available facilities as per NABH scope of services accreditation	Mrs. Jaswinder Kaur; 84279-05671
2	Fortis Hospital & Healthcare Sector 62 (Phase VIII), MOHALI-160064 Tele : 0172-4692222, 5021222 (Ambulance: 0981539670)	NABH	All available facilities as per NABH scope of services accreditation	Dr Ajinderkumar. 98721-70582
2	Max Hospital, Home Trail Estate Phase 6, MOHALI-160055 Tele : 0172-6652000, (Emergency : 6652666)	NABH	All available facility	Mr. Amit 99150-81083
3	Ivy Hospital , Health & Life sciences Sector 71, MOHALI-160071 Tele : 0172-7170000, 5044333-47	NABH	All available facility	Mr Abhishek 86999-99914
4	Alchemist Hospital, Sector 21, PANCHKULA-134112 Tele : 0172-4500000, 4500045	NABH	All available facility	Mr. Raj kumar 93163-67215
5	INDUS SPECIALTY HOSPITAL, Phase 1 (Sector 55), MOHALI-160055 Tele : 0172-5044944 /45	NABH	All available facility	Sh Satbir Kumar 99147-50544
6	MUKAT HOSPITAL & HEART INSTITUTE, SCO 47-49 Sector 34 A, CHANDIGARH-160022 Tele : 0172-4344444	NABH	All available facility	Mr. B S Sandhu 98720-48149
7	AMAR HOSPITAL, Sector 70, MOHALI-160071 Tele : 0172-5033683 Website : www.amarhospital.net	NABH	All available facility	Shri Jaswinder Singh 97798-57473
8	SRI GURU HARKISHAN SAHIB (C) EYE HOSPITAL SOHANA ,MOHALI-160071 Tele : 0172-2295000,	NABH	All available facility	Mr.Joginder 70880-00041
9	GRECIAN SUPER SPECIALTY HOSPITAL Sector 69, MOHALI-160062 Tele : 0172 4696600, 2218999	NABH	All available facility	Mr. Sumeet Malhotra 98158-40167

10	LANDMARK HOSPITAL, 1&2 Sector 33C, Chandigarh Tele: 0172-40270000 / 92161-70705	NABH	All available facility	Mr. Manjit 82849-73197
11	MAYO HEALTHCARE SUPER SPECIALTY HOSPITAL, Sector 69, Mohali Tele: 0172-5240000, 5240022, 5240024	NABH	All available facility	Mr. Sanjiv 81715-17444
12	DHAWAN HOSPITAL, Plot No. 1, Sectot 7, PANCHKULA Tele ; 0172 -2596090-91	NABH	All available facilities as per NABH scope of services accreditation	MsIsha 90239-47891
13	OJAS multispecialty Hospital H-1, sector 26, PANCHKULA -134116 0172-5234700, 5234777	NABH	All available facilities as per NABH scope of services accreditation	Mrs. Inderjit Kaur 98888-53047
14	PARAS hospital, Plt No H-2, Hdside, technology Park, Sector 22, PANCHKULA-134109	NABH	All available facilities as per NABH scope of services accreditation	Mr. Paras Jagga 73077-31113
15	Eden Critical care Hospital, plot No 115, (near Atlante Mall), Industrual& Business Park, Chandigarh	NABH	All available facilities as per NABH scope of services accreditation	Mr. H S Wadhawan 91383-76383
16	SRI GURU HARKISHAN SAHIB (C) EYE HOSPITAL (General) SOHANA ,MOHALI-160071 Tele : 0172-2295000,	NABH	Exclusive Eye Centre	Mr. Adarsh Suri 98140-95240
17	GREWAL EYE INTITUTE PVT LTD. SCO 168-169, Madhya Marg, Sector 9 C, CHANDIGARH-160017 Tele : 0172-5056969, 2744843	NABH	Exclusive Eye Centre	Mr. Baljot Singh 97791-88883
18	GROVER EYE LASER & ENT HOSPITAL, 140 Sector 35 A , CHANDIGARH- 160022 Tele : 0172-3989000	NABH	Exclusive Eye Centre	Dr. Grover 92166-66440
19	A-ONE CREATIONS PVT LTD. SCO 833-834 Sector 22 A , CHANDIGARH-160022 Tele : 0172-2720965, 2722433	NABH	Exclusive Eye Centre	Dr. Mirchia 98721-00999
20	DRISHTI EYE HOSPITAL, SCO 26, sector11, PANCHKULA Tele; 0172-2571572	NABH	Exclusive Eye Centre	Mr. Abhimanyu 82849-48888
21	J P EYE HOSPITAL, 35 Phase 7 (sector 61), MOHALI Tele : 0172-2227502 / 2266613	NABH	Exclusive Eye Centre	Ms. Shashi Bala 84270-40884
22	SRI GURU HARKISHAN SAHIB (C) EYE HOSPITAL (DENTAL) SOHANA ,MOHALI-160071 Tele : 0172-2295000,	NABH	Exclusive Dental Centre	Mr. Adarsh Suri 98140-95240

23	Dr Kochar House of Smiles, 1154 sector 21 B, Chandigarh-110022	NABH	Exclusive Dental Centre	Dr.Deepshikha 81968-19609
24	INDUS HYGIA DENTAL, SCF- 21, Phase 6, MOHALI-160056 Tele : 0172-2295000	NABH	Exclusive Dental Centre	Dr. SatbirSingh 99147-50544
25	DR SHAMER SINGH MEMORIAL RADIO DIAGNOSTIC CENTRE, SCF 13-14 Sector 16 D, Chandigarh- 160016 Tele : 0172-2541465 , 2781496	NABL	CT Scan,Droplarstudies,US G,dexascan,mamohraph y, X-ray	Dr Daljit Kaur 98722-02236
26	CHANDIGARH CLINICAL LABORATORIES PVT LTD. SCF 9 sector 16 D, Chandigarh-160016 Tele : 0172- 5076501	NABL	Clinical Path, hematology, histopathy, cytopathology, biochemistry, microbiology and serology	Mr.R K Khanna 98140-14932
27	SRL LTD SCO 24, sector 11, Chandigarh-160011	NABL	For laboratory services as per NABL scope of accreditation.	S K Sharma 96463-62401
28	SPIRAL CT & MRI CENTRE, hospital site No 3, Sector 44C, Chandigarh Tele : 0172- 4064555, 40646666	NABL	PET scan, CT scan, MRI scan, memography,USG, Dexa scan, X-ray	Mr.Devender 94173-78777
29	Super MRI & CT Scan Centre	NABL	MRI, CT scav&Dexa scan	Mr.Rajinder Saini 92168-70704
30	Dr Lal Pathlabs, SCO-16, Sector 16 D, Chandigarh Tele : 0172-5019884 (Collection Centres- Sectors 19D, 32D,38,44D,47C, Housing Board, MMJ &Baltana	NABL	Laboratory investigations	Mr.SUMIT 73470-10601
31	HELIX PATHLABS, SCF 82, (FF), Sector 59 (Phase 5), MOHALI-160055, Tele : 0172-5094782, 4012861, 85919- 18282	NABL	Laboratory investigations	Dr. Charanjeet 98157-38566
32	HEALTH MAP CT SCAN & MRI CENTRE, Room No 35, Civil Hospital, Sector 6 , Panchkula-134109 Tele : 0172-2561130, 98880-78658	NABL	MRI & CT scan	Mr. R S Kochar 98888-74747

- (1) CGHS BENEFICIARIES CAN GO DIRECTLY TO EMPANELLED HCOs OF HIS CHOICE FOR CASHLESS TREATMENT ON THE BASIS OF PRESCRIPTIONS ADVISED BY GOVT SPECIALISTS
- (2) THE CGHS BENEFICIARY WITH PRESCRIPTION FROM EMPANELLED HOSPITALS HAVE TO SEEK ENDORSEMENT FROM CGHS MO/CMO, BEFORE GOING TO ANY EMPANELLED HCO OF HIS CHOICE FOR CASHLESS TREATMENT.
- (3) PRESCRIPTIONS BY SPECIALISTS (GOVT & EMPANELLED HOSPITALS) MUST BE ON THE HOSPITAL PADS/ SLIPS, DULY SIGNED BY THE SPECIALIST WITH HIS RUBBER STAMP INDICATING HIS NAME, SPECIALTY, DESIGNATION AND DATE
- (4) The CGHS has issued advisory on 10 June, 2020, (CGHS OM Z 15025/1212020/DIR/CGHS dated 10 June, 2020), recommended downloading "AarogyaSetu" App on their mobile phones. In case a CGHS beneficiary feels unwell, (fever, cough, breathlessness etc), he/she may contact any govt hospital or private empanelled hospital and if advised rt PCR test for COVID 19, as per ICMR protocols, the same may be undertaken from any govt/ approved centre empanelled under CGHS. The empanelled centres shall perform the test on 'CASHLESS' basis in respect of pensioners.

[As reported by Parminder Bedipsbedi03@yahoo.co.in]

NORMS FOR SEEKING TREATMENT AT EMPANELLED HCOs BY CGHS BENEFICIARIES

PRESCRIPTIONS FOR LISTED PROCEDURES/ TREATMENT ADVISED BY GOVT SPECIALISTS
CGHS BENEFICIARY CAN GO DIRECTLY TO ANY OF THE CGHS EMPANELLED HOSPITAL/
DIAGNOSTIC CENTRE OF HIS CHOICE FOR CASHLESS TREATMENT/DIAGNOSTIC TESTS.
(MoH&FW OM S-11045/40/2012/CGHS/HEC/CGHS(P) dated 15-01-2013 read with OM Z-
15025/105/2017/DIR/CGHS/EHS dated 09-11-2017)

PRESCRIPTION FOR LISTED PROCEDURES/ TREATMENT ADVISED BY THE SPECIALISTS OF
EMPANELLED HOSPITALS
THE CGHS BENEFICIARY HAS TO GET THE SAME ENDORSED BY THE CMO/MO OF CGHS
WELLNESS CENTRE, BEFORE HIS CASHLESS TREATMENT IN ANY CGHS EMPANELLED
HOSPITAL/DIAGNOSTIC CENTRE OF HIS CHOICE.
(MoH&FW OM Z-15025/117/2018/DIR/CGHS/EHS dated 15-01-2018 & 31-07-2018)

PRESCRIPTIONS FOR UNLISTED PROCEDURES/ TREATMENT ADVISED BY THE GOVT
SPECIALISTS OR THE SPECIALISTS OF THE EMPANELLED HOSPITAL
THE CGHS BENEFICIARY HAS TO OBTAIN APPROVAL OF THE COMPETENT AUTHORITY FOR
CASHLESS TREATMENT IN ANY EMPANELLED HCO.
(IN THE CASE OF PENSIONER CGHS BENEFICIARIES, THE COMPETENT AUTHORITY IS THE
ADDITIONAL DIRECTOR CGHS, AND FOR SERVING EMPLOYEES, THE COMPETENT
AUTHORITY IS THE HEAD OF THE DEPARTMENT)
(MoH&FW OM Z-15025/117/2018/DIR/CGHS/EHS dated 15-01-2018(Sub-para (i) , reviewed vide
OM dated 31-07-2018)

PRESCRIPTIONS BY SPECIALISTS (GOVT & EMPANELLED HOSPITALS) MUST BE ON THE
HOSPITAL PADS/ SLIPS, DULY SIGNED BY THE SPECIALIST WITH HIS RUBBER STAMP
INDICATING HIS NAME, SPECIALTY, DESIGNATION AND THE DATE

OPD CONSULTATION WITH SPECIALISTS OF PRIVATE EMPANELLED HOSPITALS
CGHS BENEFICIARIES ABOVE 75 YEARS AGE CAN SEEK DIRECT CONSULTATION WITH
SPECIALISTS OF EMPANELLED HOSPITALS
(Auth: CGHS Memo. Z. 15025/35/2019/DIR/CGHS/CGHS(P) dated 29th May 2019)

- (a)-Always carry Photostat copies of
 (i) the CGHS card (patient & prime holder),
 (ii) specialists' prescription/ CGHS endorsement, with original documents for verification while seeking cashless treatment in empanelled HCOS
 (b) Opt for online appointment at CGHS Wellness Centres to avoid long queue at the registration counter of the WC

 (c)-Always check the correctness of the medicines and the date of validity while collecting medicines from the medicine disbursing windows of the WC

CGHS Wellness Centre functions from 0730 am to 2.00 pm
IMPORTANT CONTACT NUMBERS

NATIONAL 24 HOURS CGHS HELPLINE, DELHI (provides info on all aspects of CGHS matters)	1800 208 8900
CGHS Wellness Centre, Sector 45, Chandigarh	0172-263 0692
Addn Director CGHS, Kendriya Sadan (4 th Floor), Sector 9A, Chandigarh	0172-2740716, 2740555(FAX) E mail : adchd@cghs.nic.in

Compiled: P S Bedi, DIG (Retd.) BSF

Corrigendum to OM dt 10th July 2020 regarding CGHS rates for treatment at private healthcare organizations empanelled under CGHS
F No. 6-52/CGHS/GR.CELL/2020//DIR/CGHS
Government of India
Ministry of Health & Family Welfare
Directorate General of CGHS

Nirman Bhawan, New Delhi
Dated the 20th July, 2020.

OFFICE MEMORANDUM

Sub: Corrigendum to OM dt 10th July 2020 regarding CGHS rates for treatment at private healthcare organizations empanelled under CGHS – in view of the COVID-19 Pandemic

With reference to the above-mentioned subject kind attention is drawn to Office Memorandum of even No. dated the 10th June 2020 para 2 (c), which is reproduced below and to state that there is an inadvertent typographical error and the paragraph 2 (c) is corrected as per the details given under:

2. c) For treatment under emergency – the patient shall be treated in Isolation ward till the COVID-19 test results is not available and rates as per isolation ward rates for one day shall be applicable.

It is modified to read as under:

2. c) For treatment under emergency – the patient shall be treated in Isolation ward till the COVID-19 test result is available and rates as per isolation ward rates for one day shall be applicable.

The other terms and conditions of the Office Memorandum No. F No. 6-52/CGHS/ GR.CELL/2020/ DIR/CGHS dated the 10th June, 2020 shall remain unchanged.

Sd/-
(Dr. Sanjay Jain)
Director, CGHS

[Accessed on 03-10-2020 from <https://www.govtempdiary.com/wp-content/uploads/2020/07/cghs-rates-for-treatment-at-private-hco-empanelled-under-cghs-in-view-of-covid-19-corrigendum-om.pdf>]

**GUIDELINES ON “CGHS BENEFITS TO CENTRAL GOVT. EMPLOYEES (SERVING/RETIRED)
COVERED UNDER NEW PENSION SCHEME”-REG
S.11011/10/2012-CGHS (P)/EHS
Government of India
Ministry of Health and Family Welfare
EHS Section**

Nirman Bhawan, New Delhi
Dated the 28 March, 2017

OFFICE MEMORANDUM

Sub: Guidelines on “CGHS benefits to Central Govt. employees (serving/retired) covered under New Pension Scheme”-reg

The undersigned is directed to say that the matter regarding extension of CGHS facilities to Central Govt. employees (serving/retired) covered under New Pension Scheme (NPS) was under examination in this Ministry.

2. The matter has been examined in this Ministry in consultation with Department of Expenditure and Department of Pension & Pensioner's Welfare and the guidelines for NPS subscribers to be eligible for CG HS facilities are as follow:

- (a) Minimum years of qualifying service for eligibility of CGHS membership after retirement-10 years.
- (b) No minimum qualifying years of service for availing CGHS facilities in case of death/disability.
- (c) In case of absorption into AB/SB's, NPS subscribers can avail CGHS after their retirement only if the SB/AB where they were absorbed is covered for their retired employees, subject to condition (a) above.
- (d) In case of deputation to AB/SB's, no CGHS coverage till such period of deputation continues unless the entity to where the employee has been transferred is covered by CGHS.
- (e) Status-quo to be maintained for serving NPS subscribers subject to conditions at (c) and (d) above.
- (f) Other conditions such as definition of family, CGHS contributions, conditions of dependency etc will be applicable as per existing rules.

3. This issues with the approval of the Competent Authority.

(Sunil Kumar Gupta)
Under Secretary to the Government of India

[Accessed on 03.10.2020 from <http://www.govemployees.in/wp-content/uploads/2018/02/CGHS-for-NPS-covered-Central-Government-Employees.pdf>]

**Coordination Committee of Central Government Pensioners'
Associations Chandigarh
(Registered under Societies Registration Act, 1860 No. 2234/1993)**

Ref : - CCCGPA Chandigarh / 6

Date : 25-06-2020

NOTICE

To all Gen. Secs. and Executive Members.
Subject : Deferring of AGM for Elections.

Dear Sirs,

As all of you know that owing to the pandemic (COVID 19) the meetings and movements of the members has been prohibited. All the pensioners are Senior Citizens who are strictly advised not to move out of home where lockdown / curfew are already in force most of the areas in the country.

In consultation with all core committee members it has been decided to defer the AGM for election (which was due in July 2020) for 3 months i.e., October 2020 and the term of the present body is also extended. The situation will be reviewed in October 2020 for further action.

You are requested to bring it to the notice of the members of your branch.

Thanks

G. S. Saini
ChairmanJoginder Singh
Sec. Gen.

**F. No. S-11045/36/2016-CGHS (HEC) Government of India
Directorate General of Cental Govt. Health Scheme
Ministry of Health & Family Welfare**

**Nirman Bhawan, New Delhi
Dated : 1st October, 2020**

OFFICE ORDER

Sub: Extension of validity period of empanelment of already empaneled Health Care Organizations under CGHS.

With reference to above mentioned subject attention is drawn to office order dated 29.06.2020 whereby empanelment of all existing empanelled health care organizations under CGHS was extended till 30.09.2020.

In this regards it has been now decided to extend empanelment of all Health Care Organizations already empanelled under CGHS for a further period of six months w.e.f. 01.10.2020 till 31.03.2021 or till next empanelment whichever is earlier on same terms conditions and rates on which they are presently empanelled. However, all hospitals and diagnostic centres shall charge NABL rates only for those investigations conducted by them which are NABL accredited. For all other investigations they shall claim Non - NABL rates.

This issue with approval of AS & DG (CGHS)

**Dr. Sanjay Jain
Director (CGHS)
Tel 011-23062800**

Mar.-Oct. 2020

F. No. 225/59/2020/ITA-II
Government of India
Ministry of Finance Department of Revenue
Central Board of Direct Taxes

New Delhi, Dated the 13th of July, 2020

Subject : One - time relaxation for Verification of Tax-returns for the Assessment Years 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20 which are pending due to non-filing of ITR-V form and processing of such returns- reg.

In respect of an income - tax return (ITR) which is filed electronically without a digital signature, the taxpayer is required to verify it using any one of the following modes within the time limit of 120 days from date of uploading the ITR:-

- i. Through Aadhaar OTP
- ii. By logging into e-filing account through net banking
- iii. EVC through Bank Account Number
- iv. EVC through Demat Account Number
- v. EVC through Bank ATM
- vi. By sending a duly signed physical copy of ITR-V through post to the CPC, Bengaluru.

2. In this regard, it has been brought to the notice of Central Board of Direct Taxes ('CBDT') that a large number of electronically filed ITRs still remain pending with the Income-tax Department for want of receipt of a valid ITR-V form at CPC, Bengaluru from the taxpayers concerned. In law, consequences of non-filing the ITR-V within, the time allowed is significant as such a return is / can be declared non-est in law, thereafter, all the consequences for non-filing a tax return, as specified in the income-tax Act, 1961 (Act) follow.

3. In this context, as a one-time measure of resolving the grievances of the taxpayers associated with non-filing of ITR-V for earlier Assessment Years and to regularize such returns which have either become Non-est or have remained pending due to non-filing / non-receipt of respective ITR-V form, the CBDT, in exercise of powers under section 119 of the Act, in case of returns for Assessment Years 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20 which were uploaded electronically by the taxpayer within the time allowed under section 139 of the Act and which have remained incomplete due to non-submission of ITR-V form for verification, hereby permits verification of such returns either by sending a duly signed physical copy of ITR-V to CPC, Bengaluru through speed post or through EVC/OTP modes as listed in para 1 above. Such verification process must be completed by 30.09.2020.

4. However, this relaxation shall not apply in those cases, where during the intervening period, Income - tax Department has already taken recourse to any other measure as specified in the Act for ensuring filing of tax return by the taxpayer concerned after declaring the return as Non-est.

5. Further, CBDT, also relaxes the time-frame for issuing the intimation as provided in second proviso to sub-section (1) of Section 143 of the Act and directs that such returns shall be processed by 31.12.2020 and intimation of processing of such returns shall be sent to the taxpayer concerned as per the laid down procedure. In refund cases, while determining the interest, provision of section 244A (2) of the Act would apply.

6. In case the taxpayer concerned does not get his return regularized by furnishing a valid verification (either ITR-V or EVC/OTP) by 30.09.2020, necessary consequences as provided in law for non-filing the return may follow.

7. Hindi Version follows.

(Rajarajeswari R.)
Under Secretary (ITA. II), CBDT

**Following clarifications are the result of the efforts of BDPA India
Bharat Sanchar Nigam Limited**

Corporate Office : Admin & PR Branch
1st Floor, Bharat Sanchar Bhawan,
H. C. Mathur Lane, Janpath
New Delhi-110001.
Ph. : 011-23734157, Fax : 011-23718288

No. BSNL/Admn. 1/15-12/

Dated : 19-06-2020

OFFICE ORDER

Sub : Outdoor Medical claim for BSNL Retired employees - Clarification Regarding.

- Ref. :**
- 1. This office letter No. BSNL/Admn. 1/15-12/18 dated 08.05.2020.**
 - 2. This Office letter No. BSNL/Admn. 1/15-12 dated 10.06.2020.**

This office issued certain modifications regarding outdoor Medical Reimbursement to BSNL employees (Servings/Retired) vide this office letter dated 08.05.2020. Subsequently, the cutoff date available to retired BSNL employees for choosing the options was issued vide this office letter dated 10.06.2020.

1. There shall be no cut-off date for switching over to CGHS i.e. retired employee may opt for CGHS facility at any time.
2. All retired employees need not to give the option. Option is to be exercised by the retired employee only if he wishes to change the mode of reimbursement from with voucher to without voucher.
3. If Retired Employee does not give any option, the mode of reimbursement of his medical bills shall be with voucher.
4. The option may be exercised once in a year. Due to Covid 19 pandemic, the cut-off date for exercising the option is extended up to 30.09.2020 for this FY 2020-21. No. further extension shall be given. So the interested retired employees may exercise their option latest by 30.09.2020.
5. For subsequent years, the option may be exercised up to the end of 1st quarter i.e. by 30th June every year.

This is issued with the approval of Competent Authority.

(Rajiv Kumar Sharma)
Dy. General Manager (Admn.)

**Z 15025/12/2020/DIR/CGHS
Government of India
Ministry of Health & Family Welfare
Directorate General of CGHS**

**Nirman Bhawan, New Delhi
Dated the 10th June, 2020.**

OFFICE MEMORANDUM

Mar.-Oct. 2020

Sub: Clarification regarding rt PCR test for COVID 19

In view of the current Corona Virus Disease (COVID-19) Pandemic, all out efforts are made by the Government to contain its impact by instituting measures at community as well as at individual level.

2. In this regard CGHS beneficiaries are advised to download '**Aarogya Setu**' App on their mobile Phone and self-assess themselves by uploading their health status on the mobile application. If the CGHS beneficiary is unwell or shows any symptoms of COVID-19 - i.e. Fever, Cough or Breathlessness, etc. - he/she may contact any Government Hospital/Centre / Medical Officer of CGHS / Private empanelled hospital and if advised rt PCR test for COVID-19 as per the prevalent ICMR protocols, the same may be undertaken from any Government / approved Centre empaneled under CGHS.

3. CGHS empanelled centres shall perform the test on Cashless basis in respect of pensioners etc. and submit the bills to CGHS through UTI-ITSL. The reimbursement for the cost of expenditure on the test at approved rate shall be reimbursed by concerned Ministry / Department / Organization in respect of serving employees and beneficiaries of Autonomous Bodies.

(Dr. Sanjay Jain)
Director, CGHS

**Filo No. 1-60/2017-CGHS/C&P
No. 1-60/2017-CGHS/C & P/EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section**

Nirman Bhawan, New Delhi
Dated : the June, 2020

OFFICE MEMORANDUM

Subject : Revision of time limit for submission of final claims for reimbursement of medical expenses under CGHS.

The undersigned is directed to refer to CGHS guidelines where in the time limit for submission of final claims for reimbursement of medical expenses is 3 months. The matter has been examined in this Ministry and it has been decided to revise the time limit for submission of final claims for reimbursement of medical expenses to 6 months.

2. Henceforth, only the cases in which the bills are submitted after 6 months from the date of completion of medical treatment / discharge of the patient from the hospital are required to be taken up for condonation. The power of condonation of such delays and other terms and conditions would be same as enunerated in the O.M. No. S. 14025/8/99-MS dated 25.05.1999.

3. This issues with the approval of the Competent Authority.

(Bimal Kumar)
Deputy Secretary of the Govt. of India

File No. BSNL CO-ADMN/12 (12) 1/2020-ADMN
Corporate Office : PHA Section Admin Branch, Bharat Sanchar Bhavan
Janpath, New Delhi - 110001

No. : BSNLCO-ADMN/12 (12)/1/2020-ADMN

Dated : 02/06/2020

Mar.-Oct. 2020

OFFICE ORDER

Sub : Regarding allowing the outdoor claims with the latest prescription available which are not older than six months due to Covid - 19 lockdown.

In view of the ongoing Covid-19 pandemic and considering the difficulty being faced by the employees in getting the latest prescription for their other ongoing treatments due to lockdown, approval of the competent authority is hereby conveyed for allowing outdoor medical claims with latest prescriptions available which are not older than six months. Outdoor treatment claims with vouchers may be settled accordingly.

This is issued with the approval of the competent authority.

(Rajeev Kumar Sharma)
Dy. General Manager (Admn.)

No. 12/4/2020-P&PW (C) - 6300
Government of India
Ministry of Personnel, Public Grievances & Pension
Department of Pension & Pensioners Welfare

8th Floor, Janpath Bhavan,
Janpath, New Delhi
Dated : 15th May, 2020

OFFICE MEMORANDUM

Subject : Consolidated instructions for Pension Disbursing Authorities to ensure smooth payment of pension/family pension to pensioners / family pensioners.

On an analysis of the grievances received in this Department, it has been observed that updated and consolidated instructions will help improve the processing of Pensioner's requests by banks and others. Hence, an attempt has been made herein, to consolidate relevant instructions issued by Department of Pension & Pensioners Welfare from time to time with regard to disbursement of pension and family pension. These Banks are adopting different procedures, while releasing pension / family pension or seeking declarations/certificates from pensioners / family pensioners at different periodicity. Therefore, the following consolidated guidelines are being issued with an objective to create awareness among CPPCs/ bank branches on updated rules and instruction in this regard :

(i) Requirement of pensioners to be present in person before paying bank branch for credit of first pension : The pensioners is not longer required to visit bank in person for credit of his first pension. The undertaking with regard to recovery of overpayment from pensioner is forwarded to concerned bank CPPC through CPAO along with the PPO. Bank will not insist for the presence of pensioner in order to activate their pension account. (DoPPW's OM No. 1/27/2011-P&PW dated 7th May 2014)

(ii) Requirement of family pensioner to submit form 14 : On death of a pensioner, the spouse is not required to submit form 14, if he/she was having a joint account with the pensioner and authorization for payment of family pension exists in the Pension payment Order (PPO) in his/her favour. In such cases, spouse will be required to provide only a copy of the death certificate to the pension paying branch in order to commence his/her family pension, Pension disbursing bank will identify the family pensioners based on the information furnished in PPO and its own know your customer procedure without insisting him/her to physically present himself/herself in the paying bank. (DoPPW's OM No. 1/27/2011-P&PW dated 20th September 2013)

(iii) Insisting spouse to open separate bank account for getting family Pension : Banks will not insist for opening a new account when the spouse was having a joint account with the pensioner and authorisation for payment of family pension exists in the Pension payment order (PPO) in his/her favour. (RBI Circular -Disbursement of Government Pension by Agency Banks dated September 9, 2019)

(iv) Submission of declaration for taking up commercial employment after retirement : This declaration is required from pensions who have retired from Group 'A' services / posts. This declaration is required only in the first year after retirement of a Group A officer. Therefore, this declaration may not be sought from the pensioner after expiry of one year from the date of retirement. If a pensioner declares that he has taken up commercial employment within one year from the date of retirement without obtaining permission of Government, Pension disbursing bank will seek the orders of the Government through the CPAO before making further pension payments. However, if a pensioner declares that he has taken up commercial employment within one year after retirement with the permission of the Government, Pension disbursing bank will continue to pay his / her pension. (Rule 10 of CCS Pension Rule).

(v) Submission of re-employment certificate : A pensioner is required to furnish a re-employment declaration once in a year i.e. in the month of November every year. If a pensioner declares that he is re-employed under the central or State Government, or a corporation / company / body / bank under them, the element of dearness relief during the period of re-employment may not be credited by the bank during the period of such re-employment. However, if a pensioner declares about his re-employment and also states that in accordance with the relevant rules/instructions, entire amount of his/her pension has been ignored while fixing his/her pay in the re-employment post, he will a pensioner fails to submit requisite declaration in the month of November, the element of dearness relief on his monthly pension may not be credited by the bank and he may be paid pension excluding the dearness relief. Employment / re-employment of spouse does not affect his/her family pension. Therefore, Dearness Relife will continue to be paid with family pension to the spouse who is employed / re-employed in the aforesaid organizations. (Rule 55 of CCS Pension Rules, 1972).

(vi) Submission of non-earning certificate : A family pensioner, other than spouse, has to submit a declaration of non-earning his/her livelihood every year in the month of November. As per rule 54 (6) of CCS (Pension) Rules, 1972, family pension is allowed to a son, daughter, disabled sibling or parents of a deceased pensioner or a deceased Government servant until he/she starts earning his/her livelihood. This declaration is, however, not required from the spouse for continuing his/her family pension. (Rule 54(6) of CCS Pension Rules).

(vii) Submission of declaration of marriage : A family pensioner, other than spouse, has to submit a declaration of non-marriage/non re-marriage every six months. The family pension is discontinued if She/he gets married/re-married. If the spouse is a recipient of family pension, no certificate of remarriage is required to be furnished by him/her. At the time of commencement of family pension, an undertaking will be obtained from him/her to the effect that in the event of his/her re-marriage, he/she will report the fact to the pension disbursing bank promptly. However childless widow of deceased Government servant and disabled child of a pensioner/Government servant will continue to get family pension even if they get married/re-married. (Rule 54 (6) of CCS (Pension) Rules, 1972)

(viii) Submission of the certificate : Life certificate has to be submitted by every pensioner/family pensioners in the month of November every year. Pension Disbursing bank will also accept Aadhar enabled Digital Life Certificate "Jeevan Pramaan". Old aged pensioner who are 80 years and above can submit life certificate in the month of October also. (D/o Pension & Pensioners Welfare's OM No. 1/20/2018 P&PW (E) Dated 18.07.2019)

(ix) Submission of disability certificate : If family pension has been sanctioned to a disabled child

and the disability is temporary the guardian of such disabled child shall produce disability certificate once in every 5 years to the effect that he/she continues to suffer from such disorder / disability in order to continue family person. No fresh certificate of disability would be required in the case of a child with permanent disability. A disabled child will also be required to self-certify every year that he/she has not started earning his/her livelihood (Rule 54 (6) of CCS Pension Rule, 1972)

(x) Restoration of commuted portion of pension : Restoration of commuted portion of pension after 15 years is to be made automatically by bank. Pensioner will not be asked to make application for restoration of commuted portion of pension. In cases where the date of commutation is not readily available in the PPO, the bank will obtain the information from the Accounts officer who issued the PPO through Central Pension Accounting Office before restoring the commuted portion of pension, The amount of commuted pension will not be deducted from family pension. (Rule 10 of CCS (Commutation of Pension) Rules, 1981)

(xi) Paying additional amount of pension on attaining the age of 80 years and above : The additional quantum of pension / family pension will be paid on attaining the age 80 years and above. Additional pension is paid from the first day of the month in which a pensioner/family pensioner completes the age of 80 years and above. For example, if a pensioner / family pensioner completes the age of 80 years in the month of August, 2020, he will be paid additional pension/family pension from 1st day of the month of August, 2020. Bank will not insist for any request / application from pensioners / family pensioners in order to pay additional pension to them. The quantum of additional pension / family pension to the pensioners / family pensioners is as follows : -

Age of Pensioner	Additional quantum of pension
From 80 years to less than 85 years	20% of basic pension
From 85 years to less than 90 years	30% of basic pension
From 90 years to less than 95 years	40% of basic pension
From 95 years to less than 100 years	50% of basic pension
100 years or more	100% of basic pension

(D/o Pension & Pensioners Welfare's OM No. dated 38/37/08 P&PW (A) dated 2nd September & 3rd October 2008)

(xii) Obtaining of Life Certificate from the doorstep of the pension : The Department has issued directions to all the Pension Disbursing Banks to send SMSs/Emails to all their pensioners on 24th October, 1st November, 15th November and 25th November every year reminding them to submit their Annual Life Certificates by 30th November. The Department directed all Pension Disbursing Banks to make an exception list as on 1st December every year of those pensioners who fail to submit their Life Certificate and issue another SMS/Email to them for submitting the Life Certificate. The bank in addition will also ask such pensioners through SMS/Email as to whether they are interested in submission of Life Certificate through a chargeable door-step service, on a nominal charge not exceeding Rs. 60/- (D/o Pension & Pensioners Welfare's Circular No. 12/4/2020-P&PW (C)-6300, dated 17.01.2020)

2. All banks are advised to comply with the above instructions and to give wide publicity by putting up these instruction on their websites and also on the notice boards of the branches of the bank etc.

3. This issues with the approval of the competent authority.

(Rajesh Kumar)
Under Secretary to the Government of India
Tel No. : 23310108

Bharat Sanchar Nigam Limited
Protocol Division 006, Bharat Sanchar Bhawan
New Delhi - 110001 Phone : 011-23734053, 011-23734049

No. BSNL/Admn./2020 Medical

Dated : 04.05.2020

To

All C. G. M. s
BSNL

Subject : Regarding Extension of Revalidation of BSNL MRS Medical Card for BSNL Retired Employees. Representations have been received from Unions / Associations to extend the revalidation of BSNL MRS Medical care for BSNL retired employees on Pan India basis till 30.06.2020 in view of current lockdown scenario due to COVID-19 BSNL CO has already extended the validity of medical card up to 30.06.2020.

In this regard, it has been decided with the approval of competent authority to extend the validity of BSNL MRS Medical card of BSNL retired up to 30.06.2020 or till further order. All circles are requested to take necessary action and extend the validity up to 30.06.2020 or till further order.

This issues with the approval of competent authority.

(Rajiv Kumar Sharma)
D.G.M. (Admin.)

No. 1/1/2020-E-II (B)
Government of India Ministry of Finance
Department of Expenditure

North Block, New Delhi
Dated the 23rd April, 2020.

OFFICE MEMORANDUM

Subject : Freezing of Dearness Allowance to Central Government employees and Dearness Relief to Central Government pensioners at current rates till July 2021.

The undersigned is directed to say that in view of the crisis arising out of COVID-19, it has been decided that the additional installment of Dearness Allowance payable to Central Government employees and Dearness Relief to Central Government pensioners, due from 1st January 2020 shall not be paid. The additional installments of Dearness Allowance and Dearness Relief due from 1st July 2020 and 1st January 2021 shall also not be paid. However, Dearness Allowance and Dearness Relief at current rates will continue to be paid.

2. As and when the decision to release the future installment of Dearness Allowance and Dearness Relief due from 1st July 2021 is taken by the Government, the rates of Dearness Allowance and Dearness Relief as effective from 1st January 2020, 1st July 2020 and 1st January 2021 will be restored prospectively and will be subsumed in the cumulative revised rate effective from 1st July 2021. No arrears for the period from 1st January 2020 till 30th June 2021 shall be paid.

3. These orders all be applicable to all Central Government employees and Central Government pensioners.

(Annie George Mathew)
Additional Secretary to the Government of India

No. 12/5/2020-P&PW (C) - 6363
Government of India
Ministry of Personnel, Public Grievances & Pension
Department of Pension & Pensioners' Welfare

8th Floor, Janpath Bhawan,
Janpath, New Delhi - 01
Dated : 20th February, 2020

CIRCULAR

Subject : Consolidated instructions on Life Certificate and commencement of family pension if pensioner / family pensioner is living abroad.

This Department has been receiving grievances of pensioners residing abroad mentioning the difficulties and inconvenience faced by them with respect to submission of life certificate as well as commencement / continuation of family pension. Instructions have already been issued from time to time on the above subject in order to ensure Ease of Living for them. The circulars have been consolidated and are as under :-

- i. In the case of a pensioner residing abroad, the following methods are available for submission of life certificate -
 - a. If he/she is drawing pension through any bank included in the Second Schedule to the Reserve Bank of India Act, 1934, the Life certificate may be signed by an officer of the Bank.
 - b. An authorized official of the Embassy of India / High Commission of India / Indian Consulates may issue the life certificate.
 - c. In case the pensioner is unable to visit the embassy / Consulate, he/she may submit requisite documents by post to the Embassy / Consulate, including Doctor's Certificate showing the pensioner's inability to present himself / herself in person. Embassy of India/High Commission / Indian Consulate may also assist pensioners/family pensioners in submission of the Life Certificate.
 - d. A Pensioner, not resident in India, in respect of whom a duly authorized agent produces a Life Certificate, signed by a magistrate or a notary or an officer of an Indian authorized Bank of Diplomatic Representative of India, is exempted from special appearance.
 - e. There have been complaints that life certificate submitted over the counter of pension paying branches are misplaced causing delay in payment of monthly pension. In order to alleviate the hardship faced by pensioners, agency banks are instructed to mandatorily issue duly signed acknowledgments. They were also advised to consider entering the receipt of Life certificate in CBS and issue a system generated acknowledgments which would serve the twin purpose of acknowledgment as well as real time updation of records.
(RBI/2018-19/1DGBD, GBA No. 1/31.02.007/2018-19, dated 2nd July, 2018)
- ii. **For commencement of family pension, after demise of a pensioner residing abroad following procedure will be followed -**
 - a. In case the pensioner and spouse are holding a joint account, the requirement of Form 14 has been dispensed with. The spouse may inform the pension disbursing Bank of the death of the pensioner and request the bank for commencement of family pension, through a simple letter. He/she may enclose a copy of death certificate of the pensioner, PPO, proof of

his/her own age/date of birth and an undertaking for recovery of excess payment. In other cases, i.e., where the pension is not being credited to the joint bank account of the pensioner, Form 14 will be continued to be obtained by the banks from the family pensioner. However, the condition of attestation of form 14 has been done away with and witnessing by two persons has been considered as sufficient.

**(G.I. D/o of Pension & Pensioners' Welfare O.M No. 1/27/2011-P&PW (E)
dated, 20th September, 2013)**

- b. In case of family pensioners who are unable to visit to India for personal identification, they may be allowed pension / family pension on the basis of a certificate to be issued by an authorized official of the Embassy of India/High Commission of India/Indian Consulate in the country where the pensioner is residing. This certificate is to be issued on verification of Pensioner/family Pensioner on the basis of the photograph available in the PPO or on the basis of the photograph available on the passport.

**(CGA's Authority No. - F. No. 1 (7)/CPAO Scheme Book / 2005 / TA / 585
dated 22.09.2006)**

2. CPPCs/ Branches of all the Pension disbursing banks may be advised to strictly comply with the above instructions.

**(Rajesh Kumar)
Under Secretary to the Government of India
Tel. No. 23310108**

**Corporate office, Bharat Sanchar Bhawan Janpath, New Delhi
(PHA-Admin Section)**

No. 2-2/2019-PHA

Dated : 03.01.2020

CIRCULAR No. 01/2020-PHA

Subject: Policy for provision of GSM in lieu of Residential Service Telephone connections / Concessional Telephone Facilities to Serving / Retired employees of BSNL wherein area is declared Technically Non-Feasible (TNF) by SSA.

On the closure of WLL, the competent authority has approved the provision of GSM in lieu of residential service telephone Connections / Concessional telephone facilities to serving / Retired employees of BSNL wherein area is declared Technically Non-Feasible (TNF) by SSA as per details given below :

a) For Serving Executives: -

2. SSA will prepare the list to technically Non-Feasible area half yearly and certificate in this respect will be issued by the nodal office designated by concerned authority at SSA.
3. A free Pre-Activated Post paid GSM SIM will be issued by the area concerned.
4. GSM fixed wireless/mobile hand set will be arranged by the concerned serving/retired employees.
5. Excess usage beyond the prescribed limit will be paid by the concerned serving / retired employee.

Mar.-Oct. 2020

S. No.	Designation	GSM Plan with Freebies
1.	All officers of the level of HAG (CGM/PGM of equivalent) in the field and all HAG/SAG level officers in BSNL Co.	Post paid plan-99 with freebies of 2000 minutes voice calls with STD/ISD facility and 4000MB data per month.
2.	All SAG level officers (GM or equivalent) in the unit other than corporate office.	Post paid Plan-99 with Freebies of 1500 minutes voice calls with STD facility and 3000MB data per month.
3.	All JAG level officers (DGM/Jt. DDG/ SE) (Civil/Elect)/Sr.Arch) or equivalent	Post Paid Plan-99 with Freebies of 1,000 minutes voice calls with STD facility and 3000MB data per month.
4	All STS level officers (DE/ADG/AGM/Ex. Engr/Architect/CAO/PPS or equivalent).	Post Paid Plan - 99 with Freebies of 1,000 minutes voice calls with STD facility and 2000MB data per month.
5	All officers of the level equivalent to ADET/AEE/Dy. Architect / Sr. S D E / S D E / A s s t t. A r c h . / S r. AO/AE/PS/SO/AD etc.	Post Paid Plan-99 with Freebies of 800 minutes voice calls with STD facility and 16000MB data per month.
6	All officers of level equivalent to JTO/JAO/JE/PA and other executive in IDA pay scale of Rs. 9,850/- onwards	Post Paid Plan-99 with Freebies of 600 minutes voice calls per month with STD facility and 1200MB data per month.
7	Select Non-executive who are provided RSTC in the interest of Service as per prevailing guidelines	Post paid plan-99 with Freebies of 600 minutes voice calls per month with STD facility and 1200MB data per month.

b) For Serving Non-Executives:-

S. No.	Category of Non-Executive serving employee	GSM Plan with Freebies
1.	Non-executive employee who are in IDA pay scales, upto the pay scale of Rs. 4250-6200 (IDA)	Post paid plan-99 with Freebies of 150 minutes voice calls with STD facility and 300MB data per month.
2.	Non-executive employee in the IDA pay scales of Rs. 4550-6650 and onwards	Post paid plan-99 with Freebies of 200 minutes voice calls with STD facility and 400MB data per month.

c) For Retiring / Retired Employees :-

S. No.	Category of Retirees	GSM Plan with Freebies
1.	Executive in E3 and above	Post paid Plan-99 with Freebies of 550 minutes voice calls with STD facility and 1100MB data per month.
2.	Executive in E1 and E2	Post paid Plan-99 with Freebies of 300 minute voice calls with STD facility and 600MB data per month.

3.	NE-5 to NE-11	Post Paid Plan-99 with Freebies of 200 minutes voice calls with STD facility and 400MB data per month.
4.	NE 1 to NE 4	Post Paid Plan-99 with Freebies of 150minutes voice calls with STD facility and 300MB data per month.

6. Other terms and conditions of the "Residential service connection / Concessional telephone connection for serving / retired employee shall be governed as per exiting rule and guidelines.

Hindi version of the circular follows.

(Abdul Wahab)
AGM (Admin-PHA)

All Chief General Managers.
Telecom Circles / Telephone District & other Administrative units,
Bharat Sanchar Nigam Limited.

File No. 4-12 (11)/2012-PAT (Part)
Government of India
Ministry of Communications
Department of Telecommunications

1120, Sanchar Bhawan
20, Ashoka Road
New Delhi-110001
Dated : 31/08/2016

OFFICE MEMORANDUM

Subject : Extension of the CGHS facilities to the retired BSNL/MTNL employees who are in receipt of pension from Central Civil Estimates - criteria for determining Grade pay and ward entitlement regarding.

The issue of extension of the CGHS facilities to the retired BSNL/MTNL employees who are in receipt to pension from Central Civil Estimates has been under consideration in this department with consultation of Ministry of Health & Family Welfare (MoH&FW). It has been decided that pension payment order issued to the pensioners getting pension from central Civil Estimates will also mention the equivalent basic pay and grade pay as per the Central pay scale. This will enable CGHS in deciding rate of contribution and ward entitlement for issue of CGHS cards.

2. The corresponding mapping of pay & Scales from IDA to CDA is enclosed in teh Annexure for deciding the contribution and entitlement.

3. This issues with the approval of DDG (Estt.) Department of Telecom.

Encl: Annexure as above.

Yours Faithfully
(Bulley Mishra)
ADG (PAT)
Phone : 23036245

**Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
Nirman Bhawan, Maulana Azad Road
New Dehli 110-108**

No. S. 11011/12/2013-CGHS (P)

Dated : the 25th September, 2013

OFFICE MEMORANDUM

Sub : Nomination facility under CGHS for claiming medical reimbursement in the event of death of the principal CGHS cardholder - reg.

The undersigned is directed to state that the Ministry has been receiving representations from CGHS beneficiaries to introduce nomination facility whereby a person duly nominated by the principal CGHS cardholder can claim the reimbursement of expenses incurred on the medial treatment of the beneficiary in the event of unfortunate death of the principal card holder.

2. The matter has been examined in this Ministry in the context of difficulties being faced by the family members of a deceased CGHS cardholder in completing the prescribed formalities for claiming reimbursement of medical expenses. Accordingly, it has been decided with the approval of the competent authority to simplify the procedure and provide an option to the principal CGHS cardholder beneficiary to nominate a person to claim reimbursement of medical expenses in the event of his/her unfortunate death.

3. The nomination facility shall be subject to the following conditions :-

- a) The nomination facility shall be available only to the CGHS pensioner card holders.
- b) Beneficiaries who wish to exercise this option shall submit their declaration of nomination in the prescribed "Nomination Form" duly filled up and complete in all respect, to the CMO in-charge of the CGHS Wellness Centre where the beneficiary is enrolled. (Proforma of Nomination Form enclosed)
- c) CMO In-Charge shall maintain a separate register - 'Nomination Register' to record the particulars of the nomination submitted by the CGHS beneficiary in exercise of this option. Once the nomination details are recorded, the CMO In-charge shall forward the 'Nomination Form' to the card issuing authority, i.e. Addl. Director (HQ), CGHS in the case of Delhi and respective Additional / Joint Director, CGHS in the case of other CGHS covered cities for making necessary entries in the CGHS database after due scrutiny and approval of Additional Director, CGHS concerned.
- d) The nomination shall be treated as valid only if the same has been entered in the CGHS database.
- e) Only one person shall be allowed to be nominated as the original nominee or first nominee. In addition, another person can also be nominated as alternate nominee or second nominee who can claim reimbursement in case of unfortunate death of the first nominee.
- f) The principal CGHS cardholder beneficiary can nominate any natural or juristic person as his/her nominee for this purpose, whether related or unrelated to him/her.
- g) This option can be exercised at any time during the lifetime of the beneficiary. However, this option can be exercised only twice in the lifetime of the pensioner card holder.
- h) In case, no option has been exercised during the life time of the CGHS pensioner beneficiary, the existing CGHS provision for claiming reimbursement of medical expenses, submission of Affidavit by the claimant and NOCs from other legal heirs shall continue to apply.

4. This office Memorandum will be effective from the date of its issue.

5. Hindi Version will follow.

(V. P. Singh)
Deputy Secretary to the Government of India
Tel : 23061831

**Central Government Health Scheme
Nomination form**

(Applicable only in respect of Principal CGHS Pensioner card Holders)

As per OM No S 11011/12/2013-CGHS (P) dated the 25th September 2013)

(When the pensioner CGHS beneficiary wishes to nominate a person to claim the medical reimbursements form CGHS in the event of his/her death)

I,hereby nominate the person / persons mentioned below and confer him/her the amount of medical reimbursement (s) in the event of my death, as have become admissible as per the laid down guidelines under CGHS and remained unpaid at the time of my death.

Name	Complete Address	Relation if any	Age (Date of Birth)	Gender	Mobile No.	Ben ID if any	Aadhar No. (Optional)

ALTERNATE NOMINEE, IF ANY

(Name and details of person if any, to whom the right conferred on the nominee shall pass in the event of nominee predeceasing the CGHS beneficiary or the nominee dying after the death of the CGHS beneficiary but before receiving the medical reimbursement from CGHS)

Name	Complete Address	Relation if any	Age (Date of Birth)	Gender	Mobile No.	Ben ID if any	Aadhar No. (Optional)

Dated this.....day of.....20.....at (Place).....

(Signature of the Beneficiary)

Name

CGHS card Ben ID No.....

Address :

Mobile No.....

Witnesses :

1. Signature of Witness
Name & Address

2. Signature of Witness
Name & Address

FOR OFFICIAL USE

Particulars of the nomination received and entered in Nomination Register at S. N.

Dated.....

Dated

CGHS Wellness Center :

Signature of CMO in-charge (With Seal)

Reimbursement of One time Payment By BSNL

Admn. Section Corporate Office Bharat Sanchar Bhawan, New Delhi-110 001

No.BSNL/Admn.1/15-3/2017 (i)

Dated : 17 May 2017

To

The Secretary BSNL/PSUs
Bharat Pensioners Samaj
C-11, Suvarnadham Avenue
Opp. Sundarvan Flats, Ranip, Ahmedabad - 382480

Subject : Request to define procedure for opting CGHS scheme by BSNL Pensioners.

I am directed to refer to your letter No. BPS/BDPA (I)/CGHS/Procedure/2017 dated 03.02.2017 on the above subject.

CGHS facility is extended by Ministry of Health & Family Welfare for availing the facility as prescribed by CGHS authorities which are as under are to be followed :

- * The prescribed form may be filled and the authorities after verifying the form will indicate the amount to be deposited as onetime payment.
- * On depositing the amount they will issue index card and on the basis, the retirees who opt for CGHS facility will avail the facility.
- * Thereafter by submitting a copy of index card proof of surrendering BNL MRS card to BSNL authorities onetime payment will be reimbursed by BSNL.

(Raj Kumar)
Assistant General Manager (Admn - III)

**MINUTES OF MEETING OF CCCGPA CHANDIGARH HELD FOR PENSIONER'S DAY
CELEBRATION ON 18/12/2019 AT HOSPITAL FORTIS, MOHALI**

Pensioner's Day celebration was held on 18/12/2019 by CCCGPA Chandigarh at Hospital Fortis, Mohali and Sh. G.S. Saini chaired the function. 80 members graced the occasion.

Sh. G.S. Saini welcomed the members who gathered in the cold weather.

Then came the Chief Guest Dr. Gurbir Singh Director Fortis Health Care escorted by Chairman and patron Sh. G.S. Saini and Sh. M.L. Panghotra respectively. He was greeted with bouquet. Sh. M.L. Panghotra spoke about the pensioner's day followed by Joginder Singh.

12 members were honored by Chief Guest Dr. Gurbir Singh listed as :-

- S/Sh. 1. Chaman Lal(IA&AD) 2. M.S. Multani (IA&AD) 3. Tarsem Paul(P&TPWA)
4. Om Gauri Dutt Sharma(Akashvani Doordarshan JL)5.R.K. Duggal(C&CE)
6. S.S. Kanwar(CGPWS) 7. Harbhajan Singh(PMF) 8. Jaspal Singh(DAPWA)
9. Harchandan Singh(RSCWS) 10. Prahlad Kumar(AROLB)
11. H.R. Sharda (IA&AD Panchkula) 12. Yogesh Joshi(DGM Mkt Fortis Health Care Mohali.)

Then Dr. Gurbir Singh made his address and appreciated the CCCGPA and senior citizens efforts to meet in this cold weather.

Then Gen. Sec. read out the minutes of last pensioner's day held on 17/12/2018.

Then Sh. P.S. Bedi read out the charter of demands to be sent to PMO for action.

Then Dr. Amit Shankar Singh DM, Consultant, Neurology Hospital Fortis gave a power point presentation on informative talks on stroke and other neurological problems in elderly. The information was very much exhaustive. Pensioner's had got cleared all their doubts.

Then Sh. Jagtar Singh spoke about the pensioner's issue. Sh. Lokesh Chopra from BSNL spoke about the pension revision case of BSNL Pensioners and the CCCGPA to take action to get it done from government. Sh. M.L. Panghotra suggested a committee of 3 members i.e., Sh. Lokesh Chopra, Sh. P.S. Bedi, Sh. Joginder Singh to discuss the matter.

Sh. J.L. Mohan spoke about pension issue and PPO revision.

Then Sh. Pyara Singh veteran from P&T BSNL spoke about need of association and to make it strong.

Entertainment :-

1. Sh. Major Singh from BSNL- A very good song
2. Sh. O.G.D Sharma from Akashvani Doordarshan, Jalandhar spoke about the pensioners day and they celebrated at Jalandhar on 17/12/2019. He also presented a very good song
3. Sh. Mohanpreet Singh from BSNL- A very good song composed by himself.
4. Sh. B.S. Dhillon from BSNL- A good song

Meeting ended with vote of thanks to the members who contributed for the success of meeting.

**MINUTES OF THE MANAGEMENT COMMITTEE MEETING OF CCCGPA CHANDIGARH HELD
AT HOTEL SKYLARK, JALANDHAR HELD ON 06/03/2020**

Meeting of the Management Committee of CCCGPA Chandigarh was held on 06/03/2020 at Hotel Skylark, Jalandhar chaired by Sh. G.S. Saini. 35 members were present. Meeting was hosted by C&CE Pensioner's Wel. Association Jalandhar branch and Akashvani Doordarshan Pensioner's Association Jalandhar.

Meeting started late due to bad weather and on the onset Sh. Ashwini Kapoor Vice President C&CEPWA Jalandhar welcomed the members and along with Sh. H.L. Bhardwaj(Gen. Sec.) Sh. R.K. Duggal(President) presented bouquets to Chairman Sh. G.S. Saini. Then Sh. OM Gauri Dutt Sharma President Akashvani Doordarshan Jalandhar and Sh. H.L. Bhardwaj presented bouquets to Sec. Gen. Joginder Singh and Sh. R.K. Duggal and Sh. Ashwini Kapoor presented bouquets to Sh. H.L. Bhardwaj and handed over the stage to Sec. Gen. CCCGPA.

Sec. Gen. Joginder Singh called the chairman Sh. G.S. Saini who welcomed the members to this meeting.

Sec. Gen. Joginder Singh started the meeting by reading out the minutes of the last meeting held on 27/01/2020. He then let the members know about status of land acquisition for dispensary in Sector 41 Chandigarh and the new orders/ circulars of the government and problems being faced by pensioners at

wellness center Chandigarh. He also told about the fate of pension revision of BSNL Pensioners.

Then discussion started regarding pensioner's issues. First Sh. H.L. Bhardwaj C&CEPWA spoke about problems being faced by members at CGHS Dispensaries Jalandhar and Amritsar. Then he told about non availability of Local Authorised Chemist at Jalandhar and dilapidated condition of old building at Amritsar. Shortage of empaneled Private Hospitals, Diagnostic centers and Dental Hospitals at Amritsar. He stressed to take the issue of opening of Wellness Centre at Ludhiana, Panchkula, Leh(UT) and Mandi(HP) at the earliest and a case of grant of increment to pensioners who retired on 30/06 as per the Madras High Court Judgement.

Then Sh. G.S Pathania Gen. Sec.Assn. of RO&AO Chandigarh spoke about SCOVA which is not effective and there should be central committee to take up the cases of pensioners with Central Government and all court decisions should be implemented in all similar cases. He told that Bharat Pensioner's Samaj, New Delhi should be utilized as we are affiliated to it. He also told that case of reimbursement of empaned hospitals should be taken with government so that they can give cashless facility.

Sh. R.S. Vasudeva from Akashvani Doordarshan Pensioner's Welfare Association Jalandhar told that recovery of FMA from some members from 2011-2019 should be stopped and refund should be given.

Sh. R.N. Mehta told about the similar case at the final stage of decision at CAT Chandigarh. He stressed there should be a column in the PPO where authorization is made by the PPA. The difficulty faced by the senior citizens i.e. 75-80 years at the empanelled hospitals and wellness centers for endorsement of test from government doctors. The delivery of CGHS card is delayed at additional director CGHS Chandigarh. The Local Authorised Chemist should be appointed at the earliest at Jalandhar. The banks refuse to give certificate for stopping the FMA required for the membership to the CGHS.

Sh. Balwinder Singh PMF, Jalandhar told about the medicine problems at Jalandhar, Amritsar and also need of empaneled Pvt. hospitals and diagnostic centers & Dental Hospitals. He told that medical reimbursement of 3-4 members is pending since long. He told that medicine should be given for 3 months.

Sh. R.K. Duggal C&CEPWA demanded that visiting the specialist (private empaneled hospitals) without reference from Medical Officer should be to all pensioners as they are all senior citizens.

Then Sh. M.S. Jaswal (80 years) from DAPWA was honoured by his association on completing 80 years.

Entertainment:

1. Sh. Om Gauri Dutt Sharma from ADPA Jalandhar presented a melodious song
2. Sh. Jaspal Singh from DAPWA with a song and a poem
3. Sh. S.C. Duggal C&CE, Ludhiana with a song and a poem from Shiv Kumar Batalvi.
4. Sh. T.N. Hanjotra from C&CE, Jammu with a song of Shiv Kumar Batalvi. He is Radio Singer.
5. Sh. Sham Sundar Malik Assn. of RO&AO, Chandigarh presented a song.

It was a very memorable meeting and all members enjoyed it.

In the end, Sec. Gen. thanked all the members and all those who contributed for the success of the meeting. He specially thanked H.L. Bhardwaj, R.K Duggal and Ashwini Kapoor and all other members of the C&CE who arranged this memorable meeting at Jalandhar. They kept serving snacks through out the meeting followed by a very delicious lunch.

G S. Saini
Chairman

Joginder Singh
Sec. Gen.




**COORDINATION COMMITTEE OF CENTRAL GOVERNMENT
PENSIONER'S ASSOCIATIONS CHANDIGARH**

(Registered under Societies Registration Act, 1860 No. 2234/1993)
Website : www.cccgpa@yahoo.in

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Chairman
3178, Sector 71, Mohali
Ph. : 9417178500

JOGINDER SINGH
Secretary General
686, Sector 40-A, Chandigarh
Ph. : 2686086, 9417008686
Email : jsingh1942@gmail.com

PATRONS	Ref:CCCGPA/Chandigarh/5	Dated: 26/04/2020
<ol style="list-style-type: none"> G. S. Bhango 5/10-A, Chandigarh Ph. : 2743636 	<p>Sh. Narindera Modi Honourable Prime Minister of India South Block New Delhi, Subject: Protest against freezing of dearness allowance to Central Govt employees and dearness relief to central govt pensioners.</p>	
ASSOCIATIONS	Ref: Department expenditure OM No. 1/1/2020-EII(B) Dt:23/04/2020	
<ol style="list-style-type: none"> Association of Retired Officer's of I.A. & A.D. Chandigarh P & T & BSNL Pensioner's Welfare Association, Chandigarh Custom & Central Excise Pensioner's Welfare Association Chandigarh & Punjab E.S.I.C. Pensioners & Senior Citizens Welfare Association, Chandigarh. Para-military Forces Retired Officer's Association, Chandigarh Railway Senior Citizens Welfare Society, Chandigarh, Panchkula & Mohali. Central Govt. Pensioner's Welfare Society Chandigarh. Association of Retired Officer's of Survey of India, Chandigarh. Association of Retired Officers of Labour Bureau, Chandigarh. Defence Accounts Pensioner's Welfare Association Association of Retd. Officer's of IA & AD, Panchkula, Haryana Akashvani Doordarshan Pensioners Association, Jalandhar 	<p>Dear Sir, The Coordination committee of central govt pensioners associations Chandigarh is very much shocked to note the arbitrary decision taken by the govt to freeze the DA to central govt employees and dearness relief to central govt pensioners upto 30/06/2021. Before taking such a major policy decision the govt has not bothered to consult the staff side of NC (JCM) and Pensioners Associations. This policy matter affects the wages of the employees & pension of the senior citizens. The entire 48 lac central govt employees and 65 lac pensioners are very much disappointed against the most drastic decision taken by the govt. The coordination committee of central govt pensioners associations Chandigarh is of the firm view that 48 lac central govt employees and 65 lac pensioners do not deserve such a treatment of the govt. A part from that many of the affiliates are contributing PM CARES FUND lacs of Rupees as well as providing food to needy and other articles to health care workers and doctors in this lockdown period. You will appreciate that pensioners who are senior citizens are most vulnerable in the fight of COVID-19 Virus. Any stopage of DA in their case at this juncture is not an appreciable decision on the part of the govt. The decision of the govt has subjected the central govt pensioners to unnecessary financial hardship & mental agony. The coordination committee of central govt pensioners association strongly appose and protest the unilateral decision of the govt and convey our feeling to the Honorable Prime Minister and request to reconsider the above decision of the govt and withdraw the same.</p> <p align="right">Yours Faithfully  Joginder Singh Secretary General</p> <p>Copy to: 1. Smt. Nirmala Sitha Raman finance minister GOI 2. Sh. Jitendra Singh MOS-PP & PW GOI</p>	



eCircular

Department: GOVERNMENT ACCOUNTS DEPARTMENT

Sl.No.: 727/2020 - 21

Circular No.: NBG/GAD-PENSION/15/2020 - 21

Date: Tue 29 Sep 2020

To All Branches / Offices,

Madam/Dear Sir,

PENSION DISBURSEMENT
OBTAINING LIFE CERTIFICATE FROM THE PENSIONERS
ONGOING PANDEMIC (COVID-19): SAFETY MEASURES

Please refer to e-Circular No. NBG/GAD-PENSION/14/2020-21 dated 18.09.2020 on extension of period of submission of Life Certificate by the pensioners/family pensioners up to December 2020.

2. In view of the ongoing Covid-19 pandemic, Branches have already been advised to take precautionary measures as under: -

- a. Proper maintenance of social distancing
- b. Proper arrangements at the premises to prevent overcrowding;
- c. Adequate arrangements of sanitization of Biometric Devices/Manual forms for Life Certificate.

3. To enable the pensioners to submit the life certificate from their home, Doorstep Banking facility is also in place.

4. Further, in order to avoid rush at the Branches, it has been decided to send advisory to all the pensioners to visit the Branch in a staggered manner to submit the life certificate. The last digit of their account number will be the criteria and it would be advised through SMS to pensioner's registered mobile number. This arrangement will work for 5 days in a week and working Saturdays will be open for all. The proposed arrangements will work as under:

Last digit of A/c No.	1 & 2	3 & 4	5 & 6	7 & 8	9 & 0	All numbers
Weekdays assigned	Every Monday	Every Tuesday	Every Wednesday	Every Thursday	Every Friday	Working Saturdays

5. This arrangement is only an advisory in nature to minimise crowd at the branches and help senior citizens as well as other customers. However, in case of need, pensioners are free to visit branches on any other days also, irrespective of their turn. **Branches to ensure not to turn away any pensioner because he/ she has come on a day which is not indicated for him / her OR for any other reason.**

6. Please bring the contents of this e-Circular to the notice of all concerned and ensure meticulous compliance of the instructions. Please ensure that there are no grievances for the pensioners regarding non-obtention of DLCs / Non availability of DLC facility at the branches as Government is focusing on DLC as a tool for Ease of Living Index for pensioners.

Yours faithfully,

(S. K. Pradhan)
 Chief General Manager (GBU)



CONFEDERATION OF CENTRAL GOVT EMPLOYEES & WORKERS

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Email: confederationhq@gmail.com

President
RAVI NAIR
9969234999

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R.N. PARASHAR
9718686800

New Delhi, India - 110001

Phone: 9718686800

**CONFEDERATION OF CENTRAL GOVT EMPLOYEES AND WORKERS
STRONGLY OPPOSE DA &
DR FREEZING.**

Central Government's decision to freeze three instalments of Dearness Allowance (DA) of Central Government Employees and Dearness Relief (DR) of Pensioners from 01.01.2020 to 30.06.2021 is a severe and unexpected blow to the Central Government Employees and Pensioners. Already most of the Central Government employees and Pensioners have contributed one day's salary and Pension to PM CARES Fund.

Confederation strongly oppose and protest the unilateral decision of the Central Government. We demand the Government to review the decision immediately and withdraw the DA & DR freezing orders.

Confederation CHQ is in touch with National Council (JCM) Staff Side Secretary and other leaders. Efforts are being made to arrive at a united stand and convey the same to Government through Secretary, JCM Staff Side. Detailed statement of Confederation will be issued shortly.

R.N.PARASHAR

(Signature)

**Secretary General
Confederation of CGE & Workers**

NOMINATION FORM FOR LIFE TIME ARREARS
 (FORM – A) (See Rule 5)
 (GOI DOP Notification No. 26 (3)-Pension Unit/82, dated the 26th August, 1983)
 (To be submitted in Triplicate to Pension Disbursing Authority/Head of Office)

(Name of Bank/Treasury/Post Office/Accounts Office etc.)

 (Place)

I hereby nominate the person named below under rule 5 of the Payment of Arrears of Pension (Nomination) Rules, 1983.

1. Name and address of the nominee:

2. Relationship with the pensioner:

3. Date of Birth :

4. Name and address of the person who may receive the said pension during the nominee's minority (if the nominee is minor;

5. Name and address of other nominee in case the nominee under column (1) above predeceases the Pensioner

6. Relationship with the pensioner :

7. Date of birth if the other nominee is a minor

8. Name and address of the person who may receive the pension during the other nominee's minority

1. Contingency on happening of which nomination shall become invalid:
 Place: _____
 Signature (or thumb impression if illiterate) and the name of the pensioner _____

Date: _____
 Witness's Signature: _____
 Name and Address: _____
 Signature of Pension Disbursing Authority/Head of Office _____
 Acknowledgement to be sent by the Pension Disbursing Authority/Head of Office _____
 Certified that application/nomination has been received from _____ (Name of the pensioner) whose address is _____
 Place: _____
 Signature of Pension Disbursing Authority /Bank/Treasury/Post Office/ Accounts Office/Head of Office _____
 Date: Full Address

PENSIONERS / FAMILY PENSIONERS ARE ADVISED TO FILL IN THE ABOVE "FORM A"
 &
SUBMIT IT TO PENSION DISBURSING BANK FOR NOMINATION FOR LIFE TIME ARREARS –
TO ENSURE THAT NOMINATED PERSON GETS LIFE TIME
ARREARS ON YOUR DEMISE,
DUE TO ANY ORDERS FOR RETROSPECTIVE REVISION OF PENSION/FAMILY PENSION ETC.

**COORDINATION COMMITTEE OF CENTRAL GOVERNMENT PENSIONERS' ASSOCIATIONS
CHANDIGARH**

(Registered under Societies Registration Act, 1860 No. 2234/1993)

Ref:CCCGPA Chandigarh/10 25-10-2020

NOTICE

To all Gen. Secs. And Executive Members

Subject: Deferring of AGM for Elections.

Dear Sirs,

With reference to the earlier notice no.CCCGPA Chandigarh/6 dated 25/06/2020 the AGM of CCCGPA Chandigarh was deferred till October 2020 due to COVID 19 Lockdown. It was decided to review the situation in October 2020.

The situation has not yet improved and the cases are still continuing. In such situation meetings of Senior Citizens are not permitted. The matter was discussed with core committee members of CCCGPA Chandigarh. The members has directed me to defer the meeting till March 2021 and notify it.

So as directed by core committee members, the AGM is further postponed till March 2021 and situation will be reviewed then.

You are requested to bring it in the notice of the members of your branch.

Thanks

With Regards

G.S. Saini
Chairman

Joginder Singh
Sec. Gen.

Affiliates of CCCGPA Chandigarh are requested to pay the Annual Affiliation fee for the yearly 2020-21 by depositing in Bank Account of CCCGPA - Punjab State Corporative Bank Sector 17, Chandigarh Account No. 000234001036511, IFSC Code : UTIBOPSCB01, my be paid to Sh. S. S. Malik (Finance Secretary CCGPA), House No. 306, Sector 11, Panckula, Haryana, Mobile : 9872867081, Email : ssmalik306@gmail.com.

Attention

1. Your subscription period expires after
2. Pay your subscription immediately for renewal.
3. Subscription to be remitted through crossed cheque in favour of CCCGPA, Chandigarh or Cash/Money order in the name of the undersigned. Can also e-transfer to Account No. 1485010141871, IFSC Code : UTBI0CDT776, United Bank of India, Sector 40-D, Chandigarh with SMS to R. N. Mehta.
4. Subscription of Rs..... received vide receipt No dated for the period from to
5. Write your Folio No. and Contact No. on the back side of the crossed cheque/draft.

R.N. Mehta

2536, Sector 40-C, Chandigarh, Mob.: 9815644693

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2	SECTOR 47 SO	2630719
3	Manimajra	2734382
4	SECTOR 30 SO	2650749
5	INDUSTRIAL AREA SO	2650182
6	CHANDIGARH GPO	2703716-2711158
7	SECTOR 19 SO	2775895
8	Daria	9023482819
9	Sector 29	2651245
10	MAULI JAGRAN SO	2738937
11	SECTOR 18 SO	2774064
12	HALLO MAJRA BO	9417248927
13	Kishangarh	7319864227
14	BURAIL	9781931778
15	RAIPUR KALAN BO	8847516235
16	SECTOR 36 SO	2602340
17	SECTOR 15 SO	2772061
18	SECTOR 11 SO	2746846
19	NAYAGAON SO	2786658
20	SECTOR 23 SO	2602340
21	SECTOR 14 SO	2770488
22	TIRA BO	9417327324
23	SECTOR 12 SO	2745540
24	SECTOR 43	2601545
25	BADHERI	9463736363
26	SECTOR 22 SO	2700925
27	DHANAS BO	9872946111
28	BEHLOLPUR	6239049932
29	NEW SECTT SO	2740805
30	SECTOR 9	2749828



**Late Sh. N. S. Sahni Veteran trade union leader
& founder member CCCGPA Chandigarh
expired on 18-05-2020.**



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Exct Editor:	RN Mehta	2536 Sector 40-C, Chandigarh	9815644693		

ALL INDIA CONSUMER PRICE INDEX FOR DA / DR (Base year 2001= 100)												
Month	Sep, 19	Oct, 19	Nov, 19	Dec, 19	Jan, 2020	Feb., 2020	Mar., 2020	Apr., 2020	May, 2020	June, 2020	Jul, 2020	Aug., 2020
AICPIN	322	325	328	330	330	328	326	329	330	332	336	338
Total	3731	3754	3780	3809	3832	3853	3870	3887	3903	3919	3937	3954
12 months												
Yearly average	310.90	312.83	315.00	317.42	319.33	321.08	322.50	323.92	325.13	326.58	328.00	329.50
% Over	18.93	19.67	20.90	21.43	22.16	22.83	23.37	23.91	24.42	24.93	25.42	26.04
261.41												
Notional DA/DR wef 01-01-2020=21% D A / D R Wef 01-07-2020=24%												
The employees & Pensioners are getting DA/DR @ 17% as central govt has ordered DA/DR freeze up to June, 2021												

If undelivered please return to:
Executive Editor Pensioners Coordinator
2536, Sector 40-C, Chandigarh

CGHS CONTACT NUMBERS

CGHS, New Delhi :
Help line : 1800-2088900
E mail : helpline-cghs@nic.in
Add Director, CGHS, Chandigarh
Kendriya Sadan(4th Floor)
Sector 9 A, Chandigarh:
Ph: 0172-2740716 (Enquiry),
Fax : 2740555 (A D CGHS)
E Mail : cghs_chandigarh@yahoo.in
CGHS Wellness Center, Sector 45
Ph: 0172- 2630692 (Enquiry)
(CMO I/C)

Folio No. _____

Name _____

Address _____

The opinions expressed in the articles are those of the authors. These do not reflect the views/opinion of the editor nor does the editor take responsibility for the inaccuracy, if any, of the statements or opinion contained therein. In regard to Court's Judgements/ Govt. of India Instructions/Order, original orders may be referred to for authentic version.

Published by Harvinder Singh for The Coordination Committee of Central Govt. Pensioners Associations Chandigarh H. No. 447/2, Sector 45-A, Chandigarh Printed by Saranjit Singh at Majestic Printing Press, Bay Shop. 7, Phase 7, Mohali-160 059, Ph. : 4646034/98726-20036
Editor Harvinder Singh

Price Rs. 20/-